

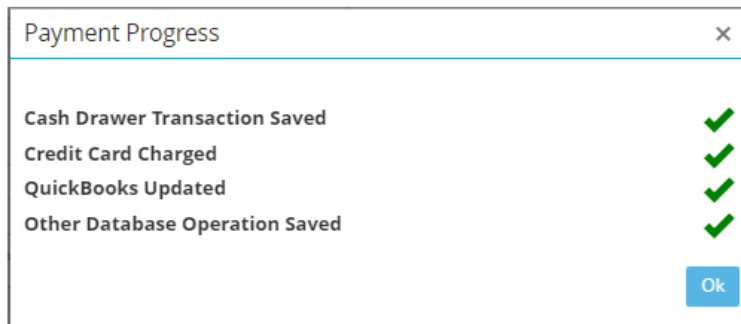
integraRental 13.0

Making your every day easier.
Updates starting week of September 5th.

Payment flexibility and accuracy is the theme of integraRental release 13.0. As part of our focus on improving that process, integraRental now features tools that users can utilize to track payments and view transactional history - including both successful and failed. Also included in this release are customer management enhancements, greater service ticket functionality, and dispatch improvements.

Payment Handling Improvements

Payment Posting Confirmation – Payments made within integraRental will now have a multi-step verification process with feedback to the user when any step of the process fails.



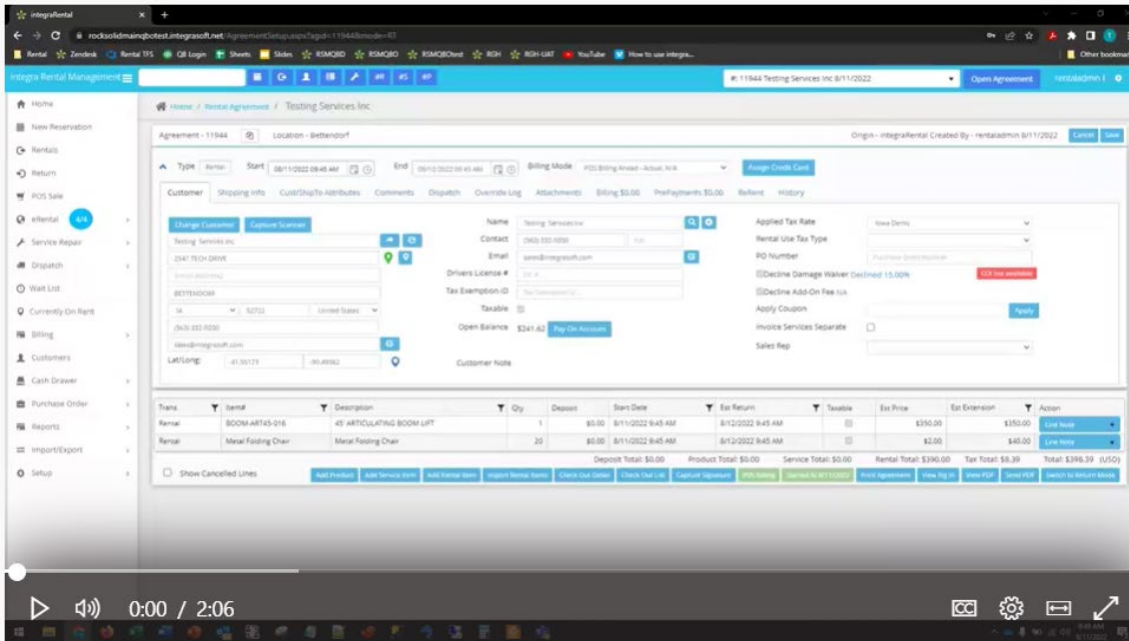
Cash Drawer Transactions History – The new Cash Drawer Transaction history report, which does not require the use of the Cash Drawer functionality, provides additional feedback on both successful and failed transactions. Access this history whenever you want without opening your cash drawer!

Created By User	Created Datetime	Cash D...	Drawer Name	Location	Payment Type	Amount	Cash Given Amount	Cash Change Amount	Check Reference Number	Customer Name
rentaladmin	08/10/2022 09:43 AM			Litchfield	CREDIT CARD	\$28.68				Vandalay Industri 3829
Rentaladmin	08/09/2022 08:27 AM			Litchfield	Cash	(\$334.69)			sytxhgn	Jack Daniels
Rentaladmin	08/09/2022 08:21 AM			Litchfield	Check	\$334.69	\$0.00		1421	Jack Daniels
Rentaladmin	08/05/2022 03:50 AM			Litchfield	Check	(\$376.76)		\$376.76	3wretxg	uhjgs
Rentaladmin	08/05/2022 03:40 AM			Litchfield	Cash	\$203.00	\$203.00			uhjgs
Rentaladmin	08/05/2022 03:40 AM			Litchfield	Credit Card	\$328.88				uhjgs
Rentaladmin	08/05/2022 03:40 AM			Litchfield	Check	\$520.00				uhjgs
Rentaladmin	08/05/2022 03:39 AM			Litchfield	Cash	\$203.00	\$203.00			uhjgs
rentaladmin	08/04/2022 06:42 PM			Litchfield	Credit Card	\$701.25				Kelly Seibert
rentaladmin	08/04/2022 08:38 AM			Litchfield	CREDIT CARD	\$31.86				Kelly Seibert
rentaladmin	08/04/2022 07:58 AM			Litchfield	Credit Card	\$1,402.50				Kelly Seibert
rentaladmin	08/03/2022 10:59 PM			Litchfield	CREDIT CARD	\$31.86				Kelly Seibert
Rentaladmin	08/03/2022 09:58 AM			Litchfield	Credit Card	\$101.86	\$0.00		2101892460	uhjgs
Rentaladmin	08/03/2022 09:57 AM			Litchfield	Cash	\$10.02	\$10.02			uhjgs
rentaladmin	08/02/2022 08:21 PM			Litchfield	CREDIT CARD	\$2.66				Jack Daniels
rentaladmin	08/02/2022 10:04 AM			Litchfield	CREDIT CARD	\$31.86				Rockwell Industri
rentaladmin	08/02/2022 09:08 AM			Litchfield	CHECK	\$31.86			23432	Rockwell Industri
Rentaladmin	08/02/2022 08:43 AM			Litchfield	Cash	(\$5.58)			23	Shaggy
Rentaladmin	08/02/2022 04:48 AM			Litchfield	Cash	\$203.21	\$203.21			Shaggy

Use Rental Agreement-Assigned Credit Card – Credit cards stored for a single rental agreement may now be used subsequently on the same agreement, without saving the card to the customer's record permanently.

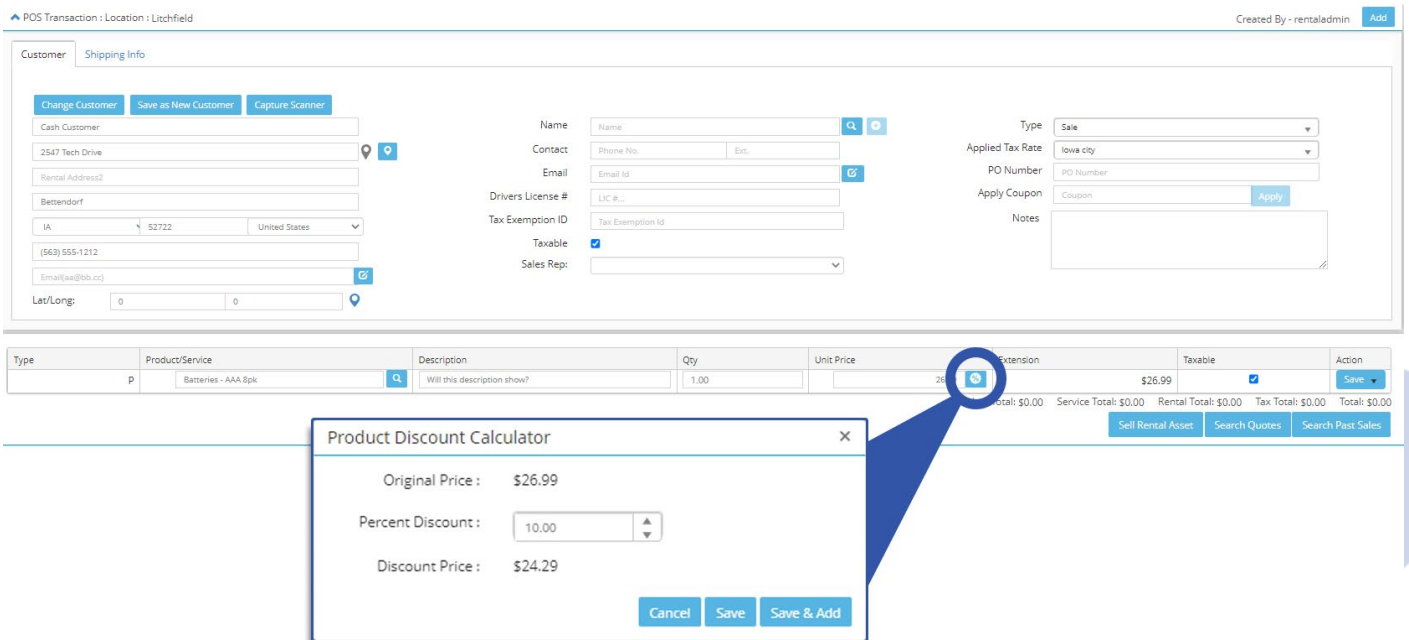
Save Credit Card Information for New Customers – If a Cash Customer uses a credit card for their rental transaction and the user chooses to save that customer permanently, the user will be presented with the option to store the card associated with that rental.

Point of Sale (POS) Billing Changes – Users may now cancel or adjust quantities on Point of Sale (POS) Billing rental agreement lines after they have been billed, allowing for adjustments and returns in a more convenient manner. Users now also have easier access to canceling rental agreements.



Click the image above to view this video regarding the new POS Billing Changes features.

Point of Sale (POS) Price Override – Users can now easily adjust the price of lines in the POS Sales module by percent discount using the price override function to mark items up or down as needed.



Customer Management Enhancements

Additional “Add New Customer” Opportunities – Prior to Release 13.0, users could only add new customers when creating a new rental agreement. With the release of 13.0, users will now be able to add new customers in the “Customer Search” view on the main menu and the “New Service Ticket – Customer Search” view.

Customer Rental History – A new report has been added that allows users to seamlessly access a list of all previously-rented assets. This list features many details including Start and End Dates Rented, Asset Description, Quantity Rented, Cost, and more, providing your staff a better idea of who your client is and the type of business they rely on you for.

Customer Rental History
 For Customer: Rockwell Industries
 Printed: 8/10/2022 10:04 AM

Description	Asset Item #	Status	Quantity	Serial #	Rental #	PO Number	Job Site Name	Rental Start Date	Est Return Date	Actual Return Date
4005-011	4005-011	Past Due	1	JL0524893052	101740			10/14/2021	10/15/2021	
3 Outlet Extension Cord	3 Outlet Extension Cord	Returned	1	10088	10088			10/14/2021	10/15/2021	09/11/2021
Workout Set - Medium	Workout Set - Medium	Returned	1	M3	10083		Rockwell Industries 2	10/14/2021	10/15/2021	10/15/2021
4005-030	4005-030	Returned	1	JL0524893051	100775			10/14/2021	10/15/2021	09/07/2021
4005-030	4005-030	Returned	1	JL0524893051	100777			10/14/2021	10/15/2021	09/20/2021
4005-036	4005-036	Past Due	1	JL0524893056	100822			10/14/2021	10/15/2021	
Light Tower	Light Tower	Returned	1	LR118	10027		Best Plex	10/14/2021	10/15/2021	09/29/2021
Light Tower	Light Tower	Returned	1	LR125	10027		Best Plex	10/14/2021	10/15/2021	09/29/2021
3 Outlet Extension Cord	3 Outlet Extension Cord	Past Due	2	10027	10027			10/14/2021	10/15/2021	
4005-039	4005-039	Past Due	1	JL0524893030	10028			10/14/2021	10/15/2021	
4005-036	4005-036	Returned	1	JL0524893027	10041			10/14/2021	10/15/2021	09/29/2021
60 BOOM LFT - RR	60 BOOM LFT - RR	Returned	1	10041	10041			10/14/2021	10/15/2021	09/29/2021
4005-059	4005-059	Rental Not Started	1	JL0524893030	11022			10/30/2021	12/31/2099	
4005-075	4005-075	Returned	1	JL0524893036	11066			10/30/2021	12/31/2099	09/29/2021
4005-076	4005-076	Past Due	1	JL0524893037	11066			11/14/2021	11/15/2021	
4005-066	4005-066	Returned	1	JL0524893037	11056			11/13/2021	11/13/2021	
4005-069	4005-069	Past Due	1	JL0524893036	11056			11/13/2021	11/13/2021	
800M6-005	800M6-005	Past Due	1	800M6-005	11005			11/15/2021	11/16/2021	
4005-075	4005-075	Returned	1	JL0524893036	11066			11/14/2021	11/15/2021	11/15/2021
4005-076	4005-076	Past Due	1	JL0524893037	11066			11/14/2021	11/15/2021	
Non-Servicized Test Asset w Attributes	Non-Servicized Test Asset w	Returned	1	11066	11066			11/14/2021	11/15/2021	
JARRIS	JARRIS	Returned	4	11073	11073			10/19/2021	11/16/2021	11/02/2021
JARRIS	JARRIS	Returned	4	11074	11074			09/20/2021	09/20/2021	09/20/2021
4005-079	4005-079	Past Due	1	JL0524893040	11078			11/18/2021	11/19/2021	
800M6-001	800M6-001	Past Due	1	800M6-001	11079			11/17/2021	11/18/2021	
4005-081	4005-081	Returned	1	JL0524893042	11083			11/17/2021	11/18/2021	11/18/2021
NO TEST ASSET	NO TEST ASSET	Past Due	1	800M6-002	11085			11/16/2021	11/16/2021	
4005-073	4005-073	Returned	1	JL0524893034	11096			11/16/2021	11/16/2021	11/16/2021
800M6-002	800M6-002	Returned	1	11097	11097			11/16/2021	11/25/2021	11/16/2021
4005-071	4005-071	Past Due	1	JL0524893030	11096			11/16/2021	11/16/2021	01/14/2022
4005-081	4005-081	Returned	1	JL0524893042	11099			11/16/2021	11/25/2021	11/16/2021
4005-082	4005-082	Returned	1	JL0524893043	11100			11/16/2021	11/25/2021	11/16/2021
4005-083	4005-083	Past Due	1	JL0524893044	11101			11/16/2021	11/25/2021	11/16/2021
4005-084	4005-084	Returned	1	JL0524893045	11103			11/16/2021	11/16/2021	11/16/2021
16 Rock Children's Bike	16 Rock Children's Bike	Past Due	1	11110	11110			11/20/2021	12/31/2021	
800M6-006	800M6-006	Returned	1	11120	11120			11/20/2021	11/20/2021	11/20/2021

Service Tickets Search & Views

Add/Remove Columns – Users now have the power to customize their Service Ticket Search by adding and/or removing columns. These custom views can be saved to the user’s database. Columns can also be sorted and filtered by different user-defined content parameters.

ST#	Service Tech	Service Stage	In Field Service	Priority	Customer Name	Ser. Type	Related To	Equipment/Rental Asset	Received	Promised	Closed	Locati...	Stat
80000	Sagar	In Progress	NO				Shaggy(...	Beach Bike	08/02/2022 03:39 AM			Litchfield	Opt
80002			NO				Internal Repair	Machine 1				Litchfield	Opt
80003			NO		uhjgs		uhjgs(63...	Lift Machine	08/03/2022 09:53 AM			Litchfield	Opt
80004			NO		Kelly		Kelly Seibert(...	22 Adult Bike	08/05/2022 08:53 AM			Litchfield	Opt
80001			NO		molly		molly test2(62...		08/02/2022 09:52 AM			Litchfield	Opt

Visibility to Pending Check-In Review – This new feature automatically identifies rental assets on return that need detailed check-in service. Once identified, this feature creates a service ticket, with user-defined activities, for that asset. The rental asset will show as available but cannot be started on a new rental agreement until the check-in review has been completed.

Improved Service/Repair Tickets Visibility – All Service and Repair tickets are now visible on the serialized asset detail list view and the non-serialized asset repair history tab, with a new column showing the completion status of each ticket.

Item	Rates	Related Items	Related Sales Items	Attributes	Repair History	Rental History	Revenue/Cost	Sched Maint	Description	Adjmt Log	Images	A
Settings												
Lifetime Labor : \$10,810.31			Lifetime Parts : \$41,359.79			Total Repair Cost : \$52,170.10						
Service Date	Labor Total	Parts Total	Description	Service Ticket #	Service Ticket Type	Closed Date						
09/18/2018	\$2,025.00	\$38,212.02		602	Rental Repair Customer							
04/23/2020	\$6,200.00	\$175.00		1180	Rental Repair Customer							
12/22/2015	\$238.00	\$0.00	test	8	Rental Maintenance	12/22/2015						
06/21/2016	\$1,787.50	\$0.00		64	Rental Maintenance	06/21/2016						
08/18/2016	\$53.63	\$224.01	NEW TEST	309	Rental Maintenance	08/18/2016						
08/04/2017	\$116.19	\$451.56	no comment needed test	106	Rental Maintenance	08/04/2017						

Dispatch Navigation and Visibility Improvements

Dispatch Activity Navigation Improvements – Users can now easily navigate through dispatch activity line items with the new “Save & Next” function. This utility allows the user to view the line item, edit dispatch info, save any changes they may have made, and immediately progress onto the next line item with ease.

Start Agreement on Dispatch Completion – Entering the Actual Drop Off date and saving will now trigger a window to optionally start the agreement, allowing the user to choose from the original reservation date/time, current date/time, or manually-entered date/time as the agreement’s start date/time.

Complete Dispatch ✕

Do you want to Start Agreement?

Update Reservation Date

Use Reservation Start Date/Time: 08/02/2022 09:13 AM

Use Current Date/Time: 08/02/2022 09:19 AM

Set New Start Date/Time:

View All Items Dispatched for an Activity – Increase customer satisfaction by ensuring all rented assets are delivered. Users now have access to the Items Dispatched tab when viewing the dispatch activity details screen. This tab will showcase a list of all assets that have been dispatched on an activity, ensuring your staff knows which assets have been delivered for an activity.

Enhanced Dispatch Availability Settings – Prior to Release 13.0, if a dispatch was scheduled after rental end, the item would not be available to rent until dispatch had been marked complete. With Release 13.0, and enabling this app setting, rental assets are available to rent after the originally-estimated dispatch time, regardless of dispatch completion status.

eRental

Non-Bill / Closed Dates (eRental only) – eRental administrators can now set specific dates and times that rentals cannot be started or returned.

The screenshot shows the 'Office Closed Days' management interface. At the top, there is a breadcrumb trail: Home / Office Closed Days. Below this, the page title is 'Office Closed Days'. The interface includes a search bar with 'Year' set to '2022' and 'Location' set to 'All Locations'. There are 'Search' and 'Add' buttons. Below the search bar is a table with the following columns: Date, Description, Applicable To, and Action. The table contains one row with the date '08/07/2022' and 'All Locations' as the applicable location. The action column has 'Edit' and 'Delete' buttons. At the bottom of the table, there is a pagination control showing '1' and '1 - 1 of 1 items'.

Storing Rates at Time Of eRental Request – Rental rates will be captured at the time of the eRental submission to avoid changes to the agreed-upon rates at the time of eRental submission.

Reseller Orders – eRental orders can be entered by a customer identified as a "Reseller" which removes the need for billing information to be entered during the eRental submission process.

The screenshot shows the 'Customer Detail Edit' form. The form is divided into several sections. On the left, there is a section for customer information including name, address, phone number, and email. In the middle, there is a section for financial and operational details including 'Deposit Required', 'Damage Waiver Type', 'Add On Fee Type', 'Balance: \$70.50', 'PO Required', 'Customer On Hold', 'Sales Rep', 'Drivers License', 'Invoice Services Separate', and 'Applied Tax Rate'. On the right, there is a section for insurance and billing including 'Add/View/Change Certificate of Insurance', 'COI Expiration Date', 'Accounts Receivable', 'Customer Note', 'Rental Bill Mode', and 'Currency: USD'. The 'Is Reseller:' checkbox is checked and highlighted with a red box.

Miscellaneous Features

Schedule Maintenance Meters Hours Reset – Users can now view and edit rental asset metered hours in the Asset Setup and Service Ticket modules of the software to ensure accuracy and awareness.

Auto Email on Rental Agreement Closure – Users can choose to allow integraRental to automatically send a copy of the rental agreement as it exists at time of rental closure.

State of Washington Taxes API – WA State customers only – Washington State customers can now rely on integraRental to ensure that the correct tax rate is applied to transactions based on the transaction address. This feature is available only for customers who use the QuickBooks desktop app.

Improved Admin User Visibility – Improvements to user setup that allow for more control and visibility of who is assigned as an admin user and what permissions they have, including adding/delete other admins, removing/adjusting rental inventory or location, and adding/editing/deleting categories, coupons, and tax rates. A new “Copy User” function is available to make similar user permission setups more convenient.

