# integraRental 18.0

### More Mobile, More Self-Service, Collect More

Updates starting November 9, 2023

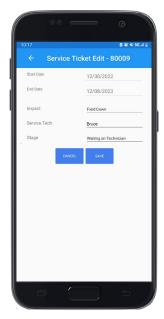
integraRental release 18.0 is feature-rich with enhancements to your day-to-day business operations. Within this release are major improvements to finding related items, calling off rentals, service in mobile, customer credit, and more. Get a firsthand look at some of the most significant 18.0 additions by viewing the complete release notes below. We look forward to your feedback on this exciting new release and how it positively impacts your business.

## Brand New to integraRental 18.0

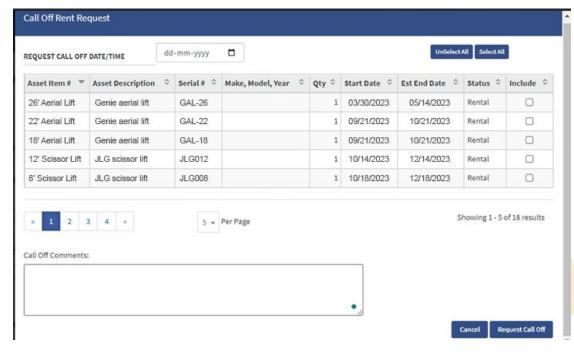
Complete Service Tickets in the Field with the integraRental Mobile App – With this brand-new feature for mobile, users can take work on the go with the ability to complete pre-existing service tickets from the yard or field.

By accessing this new menu item, users can also record any involved labor or parts, search for existing tickets, and scan physical tickets from their integraRental mobile app.

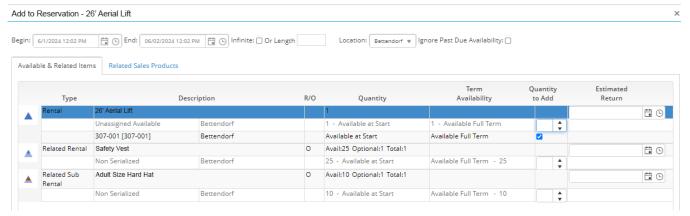




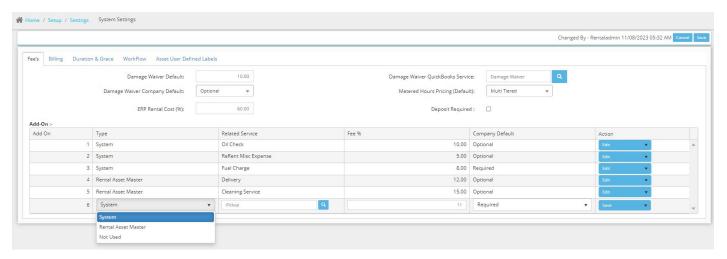
**Provide Enhanced Self-Service with eRental Call Off** – Provide unparalleled levels of self-service opportunities for your customers with the new Call Off Rent feature, made possible only with eRental. Customers can now submit a Call Off Rent request, from their eRental My Account portal, automatically emailing the customer and the appropriate rental branch with the Call Off details.



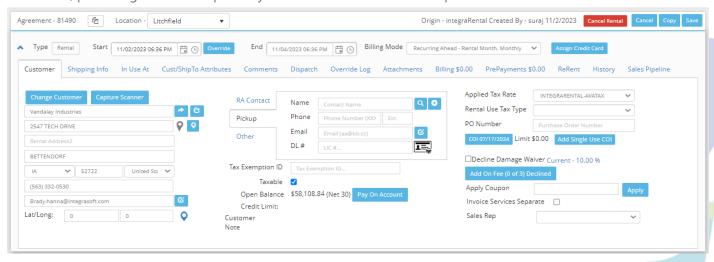
Increase Profits with Multi-Level Related Items – With this enhanced feature, users can now relate items to related items. This enables the original related item to have its own independent related items. Example: Rental Asset Master: 26' Scissor Lift –> Related Item: Trailer -> Related Item to the Trailer: Tie-Downs.



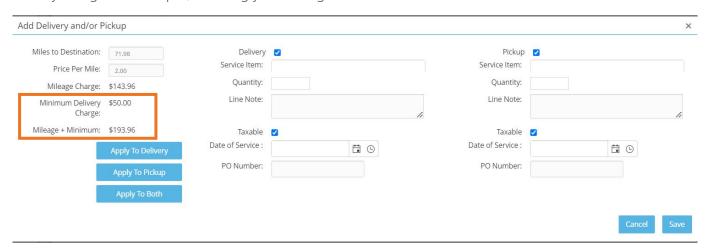
More Percentage-Based Add-On Fees – integraRental 18.0 makes it easier than ever to stay up-to-date with the changing landscape of fee management. integraRental has increased the number of add-on fees users can utilize, making it easy to regulate any new fees and rates affecting your business.



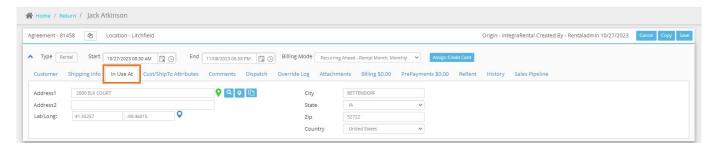
**Designate Authorized Pickups** – Improve customer verification by utilizing this brand-new feature, enabling users to designate up to 3 authorized contact people per rental agreement. This feature, available for both web and mobile, allows users to add a driver's license image for each of those 3 authorized contacts, providing users with quicker yard and counter checkout experiences.



**Minimum Delivery Charge Plus Mileage** – Increase efficiency and make more money with the new, location-specific minimum plus mileage delivery feature. Counter staff is no longer responsible for deciding delivery charges on the spot, ensuring you don't get shorted on deliveries.



**Rental Agreement In Use At Location** – With this new feature, users can track both where a piece of equipment was delivered and where it will be in use at, ensuring you have a better understanding of where your assets are being utilized.



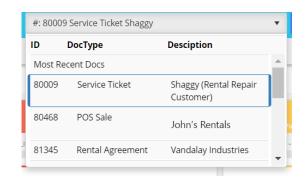
Access Rental Rates Easier – In the RAL properties tab, under the current rates section, users can now easily view all rate levels in one place with our enhanced grid view, promoting quicker pricing decisions.



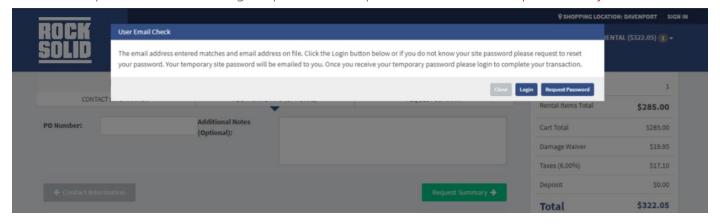
**Depreciation Enhancements** – With this enhancement to the depreciation feature within integraRental, users can add additional expenses to the original depreciation schedule of an asset at a later date. This feature ensures proper accounting takes place when depreciating your assets.

#### Increase Usability and Save Time with Recent Documents -

With this enhancement, users can now view more recently opened documents than ever before, including Rental Agreement, Service Ticket, POS Sale, Rental Asset Master, Rental Asset Item, and Customer. Save time, reduce clicks, and streamline document access.



**Log In Requirement** – With this new feature, whenever a customer enters their email during eRental checkout, the system will automatically search Customers and Contacts for any matching email addresses. If one is found, the customer is prompted to log in using that email address, streamlining the online reservation process and eliminating the potential of duplicate customers, made possible only with eRental.

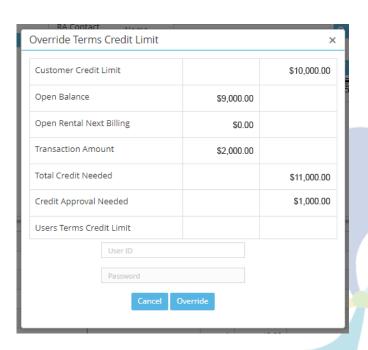


**Edit Price Level Names** – With this new integraRental release, users can now save time and easily edit the names of price levels without the need to contact integraSoft for assistance.

Assign Jobsite Addresses to Other Countries – With the release of integraRental 18.0, users can now manually enter out-of-country addresses in the Rental Agreements, POS, Customer Detail, Dispatch Address, and Customer Waitlist views, streamlining the assignment of jobsite addresses to other countries.

Automatic Credit Limit Calculations – Rent smarter and reduce unpaid rentals with new credit limit controls, preventing an agreement from starting if a customer's credit limit has been reached

Users can easily set different authorization levels for individual staff members, guaranteeing that only those who are authorized to approve of credit limit overrides can extend that credit to customers.

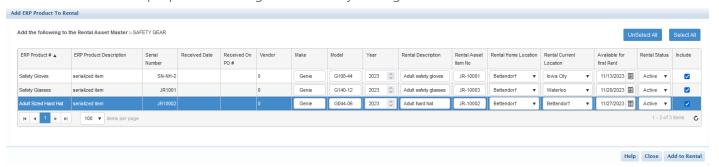


**Control Which Users Can Give Back Credit** –This feature provides another user permission enhancement, letting users decide which staff members are authorized to give credits and refunds back to customers, reducing the chances for employee fraud and the frequency in which credit-related errors can occur.

**Ensure Customer Information Collection** – With this new feature, users can now decide to turn off the ability to create a cash customer transaction, ensuring that every customer's information is saved and stored within integraRental.

## Brand New for integraERP Customers

**Streamline Converting Sellable Product Inventory to Rental Fixed Assets** – Users can now easily convert a sellable product to a fixed asset for rent as needed, made possible only with integraERP integration. This new feature enables proper accounting and inventory management.



**Better Understand Location Profitability** – With this new feature, made possible only with integraERP integration, repair done at locations other than "Asset Home Location" will still expense to the home location of the asset.

Monthly Depreciation Posting – This feature, made possible only with integraERP integration, enables integraRental to do automatic General Ledger updates to account for depreciation of rental assets on a monthly basis, saving the accounting headache of depreciating your assets or having a costly accountant do it on your behalf.

