

# integraRental 30.0

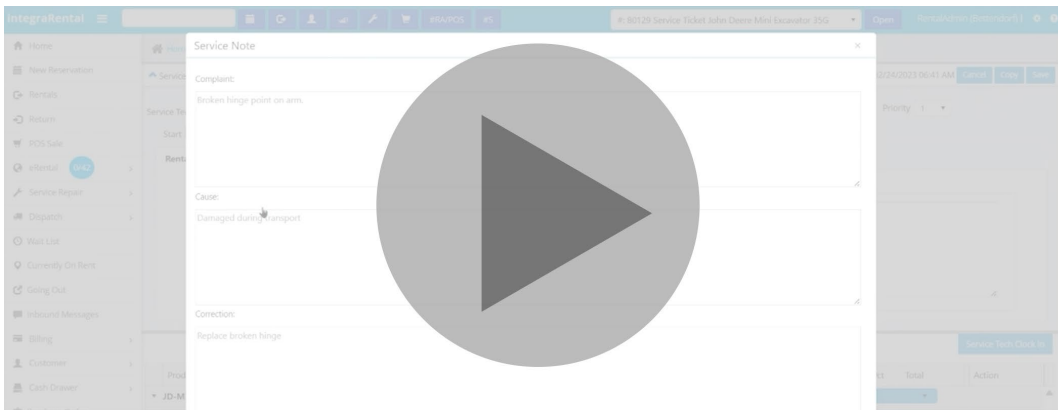
Better Service. Smarter Tracking. More Control

Updates beginning May 4, 2026

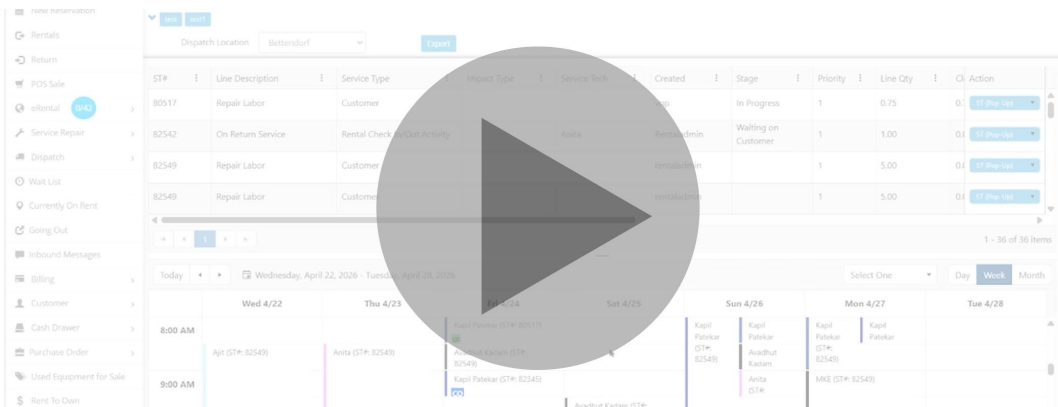
integraRental version 30.0 brings significant improvements to service management, asset tracking, and rent-to-own workflows. This release introduces structured service ticket notes, technician labor assignment tools, a new tech calendar and labor board, and expanded checklist functionality across all ticket types. These updates give service teams better visibility, tighter process control, and the tools to keep equipment moving and customers informed.

## Brand New to integraRental 30.0

**Service Ticket Note Enhancements** – Service ticket notes will now be split into three categories of Complaint, Cause, and Correction. This provides service technicians with specific fields to describe the issue at hand, what they found to be the cause, and how they corrected the issue, providing better understanding of the entire service engagement.



**Service Tech Calendar & Labor Assignment Board** – A new view has been added to the Service Repair menu which allows users to see all labor lines on open service tickets and assign said lines to the appropriate, and available technician. A calendar view has also been added to conveniently display current technician assignments and allow managers to quickly assign tasks to available techs. With the new ability to color code both technicians and service ticket stages the calendar can be a one-stop source for service labor management.



**Damaged Equipment Notification** – Service ticket managers can now receive real-time email notifications when the Impact type is set on a service ticket, with notification recipients configurable per rental location. This provides an active indication process for keeping appropriate recipients in the loop.

Latitude: 42.4513945  
Longitude: -90.8190326  
Weekday close Time: 07:00 PM  
Saturday Close Time: 12:00 PM  
Sunday Close Time: 09:00 PM  
Rental Start or End when Closed: [Dropdown]  
Driver Notification Update Status Only:

**Damaged Equipment Notification Email Alias:** Email 'jsmith@example.com'

Kenect Location Assignment:

**From:** integraRental Notification Mail <integraRentalNotification@integraSoft.com>  
**Sent:** Monday, April 27, 2026 1:47 PM  
**To:** Tom Rockwell <tom.rockwell@integraSoft.com>  
**Subject:** BZ 00 - 01-015-Bull dozer Hard Down

Service Ticket [82700](#) created for Asset BZ 00 - 01-015 - Bull dozer by Rentaladmin with impact of Hard Down.

This is related to Rental Agreement [89994](#) for company code at Litchfield.

**Service Ticket Checklists** – With the release of integraRental 30.0, checklist functionality has been expanded to all service ticket types. Users can now create a list of checklist items and associate those items with a rental service labor item. When the labor item is added to a service ticket, the checklist items must be fulfilled before the user can close the service ticket.

The screenshot shows the 'Check List items' dialog box in the integraRental software. The dialog has a table with columns for 'Attribute Name', 'Default', 'Status', 'Check Out Value', 'Check Out Changed By', and 'Check Out Changed Date'. Under the 'Service Ticket Check List' section, the following items are listed:

Attribute Name	Default	Status	Check Out Value	Check Out Changed By	Check Out Changed Date
Global Rental	Yes	→			
Check Fluid Levels	Good	→			
Verify General Functionality	Good	→			

At the bottom of the dialog are 'Cancel' and 'Save' buttons. A large play button is overlaid on the dialog. The background shows a service ticket summary with a total labor amount of \$83.40.

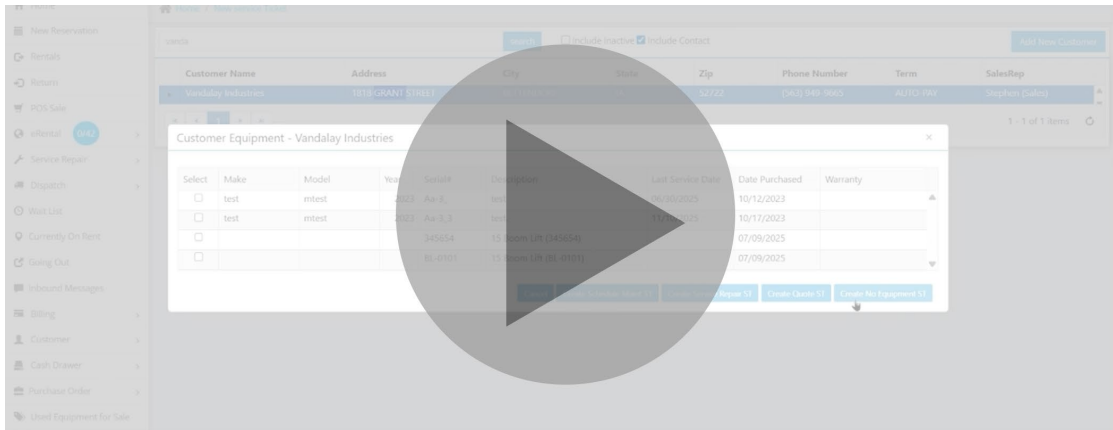
**Fixed Quantity Service Labor** – A new option has been added to the Rental Service Item settings which allows users to identify a Labor line as “Fixed Quantity”. This allows technicians to Clock-In on a labor line item without causing the quantity or dollar amount to change. This gives technicians the advantage of logging time without altering the cost/price of the repair when necessary.

Short Description	Status	QuickBooks Service	\$ Amount	When	Taxable	Service Labor	Dispatch Type	\$ Sec. Currency	Offer With Delivery/Pic...	Fixed Quantity	ST Check List Item	Action
Post Delivery Training	Active	Delivery	\$0.00	Post			Delivery	\$22.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0	Edit
Post Pickup Checkup	Active	five min service test	\$0.00	Post			Pickup	\$0.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0	Edit
Bike Repair	Active	Service Item: 2512	\$12.00	Post	<input checked="" type="checkbox"/>		Delivery	\$0.00	<input type="checkbox"/>	<input type="checkbox"/>	0	Edit
Transfer	Active	Non Taxable Service	\$0.00	Post		<input checked="" type="checkbox"/>		\$0.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0	Edit
Oil Check	Active	Oil Check	\$0.00	Last		<input checked="" type="checkbox"/>		\$0.00	<input type="checkbox"/>	<input type="checkbox"/>	0	Edit
Diesel Fuel Replenishment <->>	Active	Fuel Charge	\$0.00	Post		<input checked="" type="checkbox"/>		\$0.00	<input type="checkbox"/>	<input type="checkbox"/>	0	Edit
Repair Labor	Active	Misc Fees	\$0.00	Next		<input checked="" type="checkbox"/>		\$0.00	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1	Edit
Installation	Active	Misc 4 Fees	\$0.00	Next	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		\$20.00	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1	Edit
Zero Installation	Active	Non Taxable Service	\$99.00	First		<input checked="" type="checkbox"/>		\$0.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1	Edit
Check up	Active	Non Taxable Service	\$0.00	First	<input checked="" type="checkbox"/>			\$0.00	<input checked="" type="checkbox"/>	<input type="checkbox"/>	0	Edit

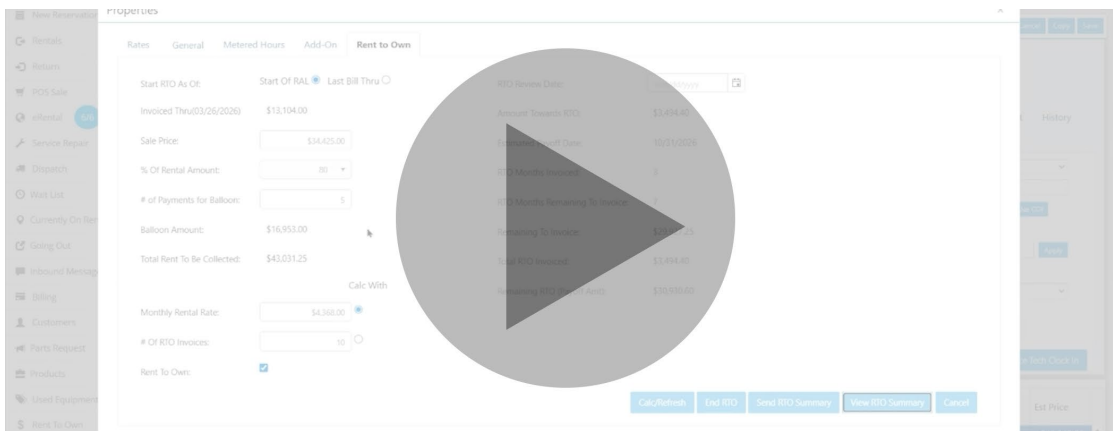
**Assigned Service Tech Labor** – A new option on the service tech list is the ability to identify a default labor charge for each technician. This allows the technician to Clock-In on a service ticket without having to first add the labor line. The technician can click a new button to add their assigned labor line item and start their time in one easy click!

User Name	Home Location	Service Tech	ColorCode	Default Clock In Service
RentalAdmin	Bottendorf	<input checked="" type="checkbox"/>		Repair Labor
Sagar	Litchfield	<input checked="" type="checkbox"/>		Zero Installation
Ajit	Litchfield	<input checked="" type="checkbox"/>		Zero Installation
Nishant	Litchfield	<input checked="" type="checkbox"/>		
Shri	Bottendorf	<input checked="" type="checkbox"/>		
Raj	Litchfield	<input checked="" type="checkbox"/>		
Test 1	Litchfield	<input type="checkbox"/>		
Test 2	Litchfield	<input type="checkbox"/>		
Test 3	Litchfield	<input type="checkbox"/>		
Test 4	Litchfield	<input type="checkbox"/>		
Kapil Patekar	Bottendorf	<input checked="" type="checkbox"/>		
Seth	Litchfield	<input checked="" type="checkbox"/>		
test2	Litchfield	<input type="checkbox"/>		
Test Name	Litchfield	<input type="checkbox"/>		

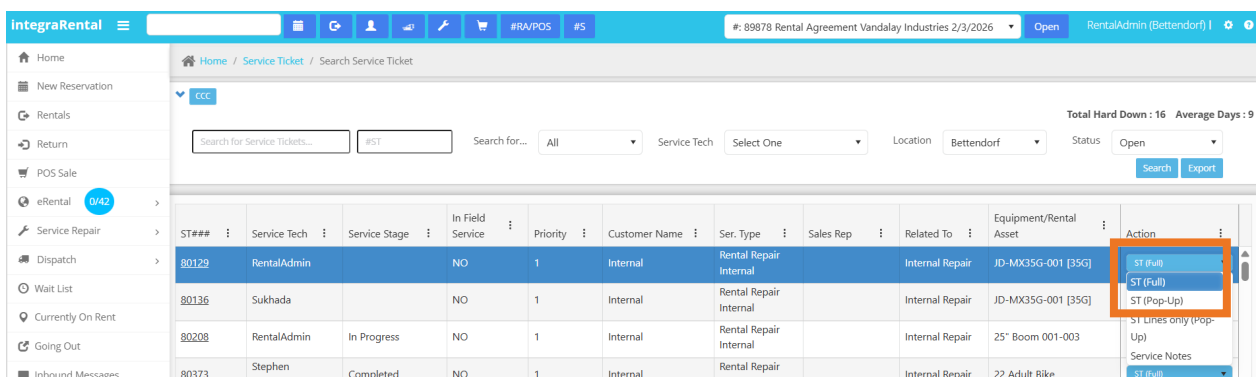
**No Equipment Service Ticket** – The No Equipment service ticket has been added to the Customer service and repair ticket list. This new service ticket is used when a customer is simply putting in a parts order, or when a task is being performed which is not directly related to a piece of customer owned equipment. This resolves the need to add a “dummy” piece of customer equipment to satisfy the previous customer service ticket requirements.



**Rent-to-Own Enhancements** – Multiple enhancements have been made to the RTO process including a Balloon Pay Off option which allows users to setup an expedited pay off timeline for RTO lines on rental agreements, the addition of a user definable terms and conditions blurb on the RTO Summary document, and the ability to identify an alternate prepayment service item which allows for RTO prepayment funds to be held in a specific general ledger account. These changes bring additional flexibility and accountability to the RTO process.

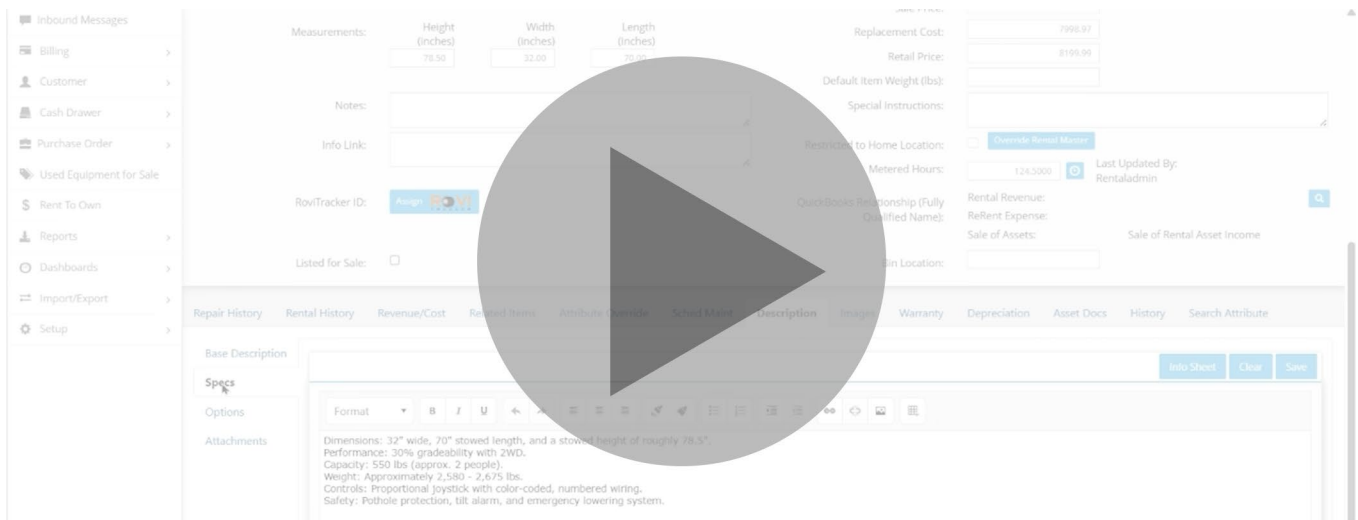


**Service Ticket Pop-Up on ST Search Results** – New options to view the service ticket or service ticket lines in a pop-up window instead of leaving the service ticket list view



**Rental Asset Item Description Enhancements** – A new data point has been added to the rental asset item detail page which auto-calculates the Acquisition Cost + Repair Costs that have been billed against the asset, giving the user a true understanding of the asset's expenses.

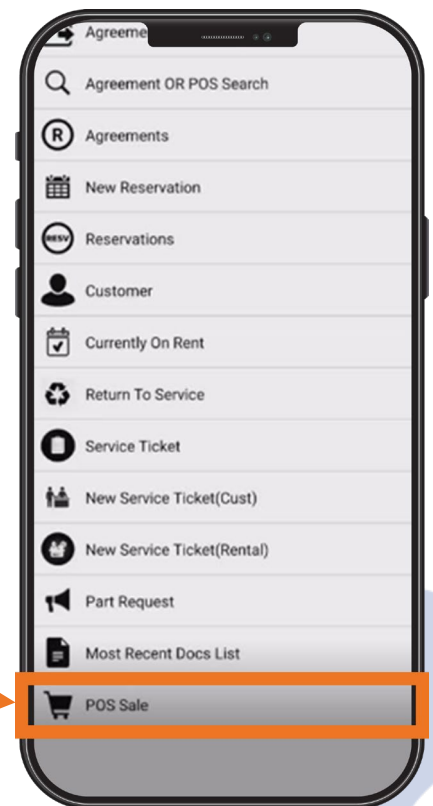
Additional and separate fields have been added to the Description tab of the rental asset item detail page which allow users to give specific details regarding the asset's description, specifications, included options, and attachments. This additional info will automatically print on the POS Sale and Info Sheet documents when these fields are populated, providing the recipient with all information on that asset.



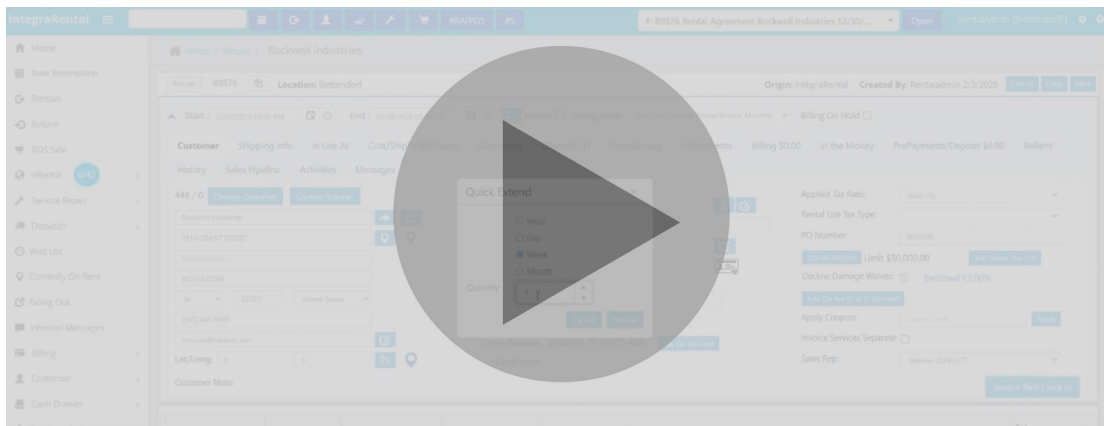
**New POS Sale Added to Mobile** – With the release of integraRental 30.0, mobile users can now create POS Sales directly from their device, whether they're away from the counter, out in the yard, or wherever their customer is, without having to hand the transaction off to a web application user to enter the sale for them.

**New POS Sale Added to Mobile** – The following items are currently available to all customers but are new since the last release announcement:

- **Convert Sale Item to Rental Item** – Easily convert a Sale Only asset into a Rental Asset
- **Add Warranty to Sale Item same as Rental Item** – Add Warranty details to Sale Only assets similar to Rental Asset warranty options



- **Extend RA Short Cut** – Quickly and easily extend rental agreements by a day, week, month, etc.



- **Search Rental Asset Item Grid** – Add most recent metered hour reading to search results when selecting an asset to be sold
- **Warranty Add Columns** – Add Warranty Start Date to asset and warranty lists
- **Improved Asset Cloning** – Improvements to what data is cloned, along with options to clone the warranty and first available dates
- **New User Permissions** – Identify users who **MUST** put in a note when clocking out of a labor line, and allow/disallow changing of clock out times after they are recorded.
- **POS Sale – Sell Sale Item** – Adds a button and search capabilities to the POS Sale process to sell Sale Only assets.
- **Add Rental Info Sheet as RAL Action** – Access the rental asset information sheet from the Rental Agreement Line action menu
- **Save Milage on Delivery/Pickup Complete** – A new setting which will automatically calculate and store the milage traveled between the rental location and the delivery/pickup address when the activity is completed. Please contact integraSoft Support to activate.
- **Status Flag for Locations** – Set a rental Location to an “Inactive” status when said location is no longer in service
- **“On Return” popups combined** – Showing the Upcoming Agreement, Scheduled Maintenance, and other post-rental pop ups in one window instead of individual windows

Asset Information								
Next Rental								
Type	When	Duration	Customer	Customer Address/Ship To	Customer Phone	Next Rental Agreement	Document Location	
▼ TRACK SKID STEER 74HP CAB								
RSRV	04/28/2026 04:07 PM thru 04/29/2026 04:07 PM	1d	Vandalay Industries	1818 GRANT STREET,BETTENDORF,IA	(563) 949-9665	90346	Bettendorf	
RSRV	04/29/2026 08:00 AM thru 05/06/2026 08:00 AM	7d	Vandalay Industries	1818 GRANT STREET,BETTENDORF,IA	(563) 949-9665	90347	Bettendorf	
Scheduled Maintenance Reminder (Next 2 weeks or 85% consumed)								
Description	Service Activity	Frequency	Interval	Most Recent Service	Initial Service Completed	Current Reading	Next Main/% Consumed	
▼ TRACK SKID STEER 74HP CAB(TSS-74C-002)								
TRACK SKID STEER 74HP CAB	1 month Maintenance Service	Calendar Days	30.00				03/05/2026	

- **Enable more Views for Kiosk license type** – We have added the Service Ticket Search list and the Going Out list to the options available under the Kiosk license type

## integraERP-Specific Features (Requires integraERP 3.07 or higher)

**Selling Serialized Rental Assets** – When selling a serialized rental asset which is assigned to a serialized ERP product users will be prompted when the serial number is not found in the ERP serialized number list. User can then select a different serial number and/or add a new serialized product record on the fly to match the asset being sold, making the sale of serialized assets easier and more convenient.

