integraRental 19.0

Our Most Impactful Release Ever

Updates starting April 10, 2024

integraRental release 19.0 is feature-rich with enhancements to your day-to-day business operations. Within this release are major improvements to finding related items, calling off rentals, service in mobile, customer credit, and more. Get a firsthand look at some of the most significant 19.0 additions by viewing the complete release notes below. We look forward to your feedback on this exciting new release and how it positively impacts your business.

Brand New to integraRental 19.0

Separating Billing from Customer Possession (Call-Offs) – We now support early customer pickup or delivery, and/or late customer drop off or pickup outside of the billing period. This not only gives you the ability to know exactly who is in possession of your asset, with the separation of possession and call-off, but also the ability to track availability outside of the billable rental period.



Rentals List - Change Status & One New Status – A new view to show everyone what is going out today. This is a configurable grid with views so that a user can understand the going out needs of the business for their location and the ability to project ahead on the going out needs.

Find Available Assets Faster (New Daily Availability Pop-Up) – Clicking on a box on the 28-day view will now bring up a new pop-up showing all the availability windows for an asset for the day.

Availability on - 02/20/20	024 for 19 Foot Scissor Lif	rt						
Туре	Start	End	Location	Customer	Quantity	Agreement #	Action	
Available	02/20/2024 07:00 AM	02/20/2024 01:00 PM					Action +	-
DispatchDelivery	02/20/2024 01:03 PM	02/20/2024 01:02 PM	Bettendorf	Vandalay Industries	1	6829	Action +	
Rent	02/20/2024 01:03 PM	04/16/2024 01:03 PM	Bettendorf	Vandalay Industries	1	6829	Action 👻	

New View! "Going Out" – A new powerful view accounting for anything set to leave a location for the filtered date. This view also greatly enhances conflict management capability by alerting the user to conflict (in red highlighted text), or potential conflict (in mustard orange text).

integra Rental Management 🚍		E O A							#: 1000 POS Sal	e Vandalay Industri	is, Inc.	• Open ren		
A Home	🔗 Home / Going Out	Going Out												
New Rental	Search.			♥ Date 03/26/2024 [*]	Days Ab		nante Dapat							
G+ Rentals														
 Return 		Go Out Type		Description				Economer I						
I POS Sale	03/26/2024 01:49:PM			129504.007.008 - 19 Foot 5		The same		Vendelay indexenses inc.					Action	*
@ eRental (48/49) >	03/26/2024 01:50:PM	Other-DA-RSRV	Serialized	129304-007-007 - 19 Foliot Scissor Lift		1	03/2010/24 01:50 PM		Bart star			Currently in Bettendorf, needed in Davenport		
 Service Repair Dispatch 	03/26/2024 04:00:PM	My-RSRV	Serialized	129304-007-005 - 19 Foot Scissor		ñ R4-6916	03/27/2024 08:0004		Bart star		Available	Available	Action	
Q Currently On Rent														
🕑 Going Out														
Billing >														
L Customers														
Cash Drawer >														
Purchase Order >														
Reports >														
= import/Export >														
Setup >														

Revert to Reservation – Revert started rental agreements back to reservation status. If a billing event has occurred, delete the billing event, and use the start date override button to revert to reservation.

Agreement - 6923	ළ Loca	tion -	Bettendorf •				Origin - integraRen	al Created By - RentalAdmin 3/27/2024	Cancel Rental	Cancel Copy Save
Type Rental Customer Sh		7/2024 0 Use At		Cor	End 03/29/2024 02	26 PM 🛱 🕑 Infinite 🗆 Billing Mode PO:	THE REAL PROPERTY AND A RE	ign Credit Card		
Change Custom	ner Capture Sc					Override Start Date		×	v	
Vandalay Industr		anner	* 0	3	RA Com	Override Reason:			~	
2547 TECH DRIVE	E		Q		Other			1		
Rental Address2						New Date:	3/26/2024 10:55 AM 🔂 (5		
IA	♥ 52722		United States 😽		Tax	Revert to Not Started Status:	0	2	Appl	У
(323) 323-2332 Brady.hanna@int			Ø		Open Bal		0			
Lat/Long:	0	0			Credit Lin	OR				
Customer Note:	Vandalay has in	surance	e until 10/20/2024			Revert to Reservation:				
	-	T		_	Item#			Cancel Save	tart 🔻 Poss	Start Y Est
Action RAL Properties	Trans Rental	т	Description 26 Foot Scissor Lift	T	SETH24910-79			Surce	tart T Poss	Start T ESL
Line Note	Service		DAMAGE WAIVER							
Line Note	Service		Delivery		4	1 20.00	00.00	9100.90		
4						Deposit Total: \$25.00	Product Total: \$0.00 Service Total: \$4	82.88 Rental Total: \$3,219.20 Tax	Total: \$222.12	• Total: \$3,924.20 (USD)
Show Cancel	lled Lines		Check Av	vail.	Add Product Add Se	ervice Item Add Rental Item Import Rental Items	Deposit Check Out Detail Check Out List Cap	ture Signature POS Billing Start Rental	Print Agreement	View PDF Send PDF

New Customer Credit Card Management Options – Release 19 brings a new customer setting, "Never Save Credit Card on File", that prevents saving credit cards used by that customer. We have also added a button on payment tendering screens labeled "Swipe Only". If "Swipe Only" is used, the credit card will not be saved to the customer record.

Customer Detail I	Edit 😰						Cancel Save
Vandalay Industr	ies, Inc.		C	Deposit Required		Add/View/Change Certificate of Insurance	
2547 TECH DRIVE	E		Q Q	Damage Waiver Type	Optional 🗸	View Delete	
Rental Address2				Balance: \$50,380.90 (Net 3	30) Pay On Account	Choose File No file chosen	
BETTENDORF				Credit Limit:	Credit Limit	COI Expiration Date 10/20/2024	COI \$75,000.00
IA	♥ 52722	United States	~	PO Required		Customer Note	
(563) 332-0530				Customer On Hold		Vandalay has insurance until 10/20/2024	
Brady.hanna@int	tegrasoft.com		C	Sales Rep:	×		
Lat/Long:	0	0	•	Drivers License:	135AC4084		<i>li</i>
				Invoice Services Separate		Rental Bill Mode POS Billing Ahe	and the Court and Filler .
				Applied Tax Rate	~	Currency: United States Dollar Never Save C	redit Card on File: 🗹
						Is Reseller:	
						Never Save Credit Card on File: 🗹	

sales@integrasoft.com | 563-332-5030 | integrasoft.com

Metered Hour Attribute Error Prevention – This feature prevents users from entering more metered hours than possible during a rental period. Example: Customer rented from 8:00 am Monday to 8:00 am Tuesday morning. This feature will not allow them to enter more than 24 hours of use during that time.

etered Hours ente	red (10	0000 hrs) c	annot exceed to	tal hours of the rent	al period (1318.05	ō hrs)					
Attribute Name	R/O	Default	Match	Check Out Value	Check In Value	Diff	Overage Charge	Check Out Changed By	Check Out Changed Date	Check In Changed By	Check In Changed Da
19 Foot Scissor Li	ft-3920	4938939 0	02/01/2024 10:11	AM Attachment						<u> </u>	Create Service Ticket
Fuel Level	R	20	Level C 🔻	20	20	0	\$0.00	rentaladmin	03/27/2024 09:12 AM		
Metered Hours	R	10	→	10	10000	9990.00	\$145,050.00	rentaladmin	03/27/2024 09:12 AM		
Safety Harness Count	R	1	→	1			\$0.00	rentaladmin	03/27/2024 09:12 AM		
Safety Instruction Sheet Present	R	Yes	+	Yes			\$0.00	rentaladmin	03/27/2024 09:12 AM		

Drag & Drop Rental Agreement Line Order – This highly requested feature enables a user to arrange rental lines to their preference with a simple drag and drop. A line can also be moved to the top from the RAL Properties Action Button. Sort order is respected for the Agreement PDF, invoice, billing events, mobile, and web.

Recurring Billing Mode Final Invoice Tendering at Close – Typically for all billing mode types that are recurring, the final invoice happens through proposed billing. With this setting turned on, final invoice and payment tendering occurs at time of rental agreement close by the counter employee. Please contact integraSoft to turn this feature on.

Rental Agreement Activities Tab – integraRental users can now record date/time/username stamped activities/notes for a rental agreement. This feature provides a layer of accountability and audit to happenings/notes for an agreement. Users can also select which activities they want to force acknowledge every time someone views the agreement.

	ner & Agreement Notes A	Acknowledgement			
htey have financing through city reasonal bank. Referent from Sky Renzez- jennie Huit Activities: Log Number V User V Des Time V Notes: Log Number V User V Des Time V Notes:	er Note:				Rental Agreement Note:
Referent from Sky Renzes - Jamie Hall	all Jane on her cell at 563-555-1240	0 if there are ever any questions regarding rentals.			This is the first time they have rental a 19 foot scistor. They have always requested a 26 foot before. We have confirmed 19 is what they want for this rental.
Activities: Log Number T User T Date Time T Notes 4310 mixe \$26/2024 11:00 AM Called and left a message on the answering machine	ve financing through city national b	bank.			
Log Number User Y Date Time Y Nates 4310 mke 3/26/2024 11:00 AM Called and left a message on the answering machine	from Sky Rentals - Jamie Hall				
Log Number Y User Y Data Time Y Notes 4310 mke 3/26/2024 11:00 AM Called and left a message on the answering machine Called and left a message on the answering machine					
Log Number Y User Y Data Time Y Notes 4310 mke 3/26/2024 11:00 AM Called and left a message on the answering machine Called and left a message on the answering machine					
Log Number User Totals Time Notes 4310 mike 3/26/2024 11:00 AM Called and left a message on the answering machine					h
Log Number User Totals Time Notes 4310 mike 3/26/2024 11:00 AM Called and left a message on the answering machine					
4310 mke 3/26/2024 11:00 AM Called and left a message on the answering machine	ties:				
	Number				
		4310 mke	3/26/2024 11:00 AM	Called and le	ft a message on the answering machine
		4310 mke	3/26/2024 11:00 AM	Called and le	
					Acknow
					3
					5

Improved Visibility to Items Being Dispatched – A new tab has been added to Dispatch Activity Detail showing the "Items" being dispatched. View "Dispatch Items" button has been added to the action drop down for most dispatch related grids to quickly see this information.

Make it Easier to See RA & RA Lines – Everywhere we allow an "Action" to view a Rental Agreement we are now offering 3 options. RA (Full), RA (Pop-Up) and RA Lines Only (Pop-Up). This gives integraRental users quick access to helpful information without leaving the screen they are on.

ustomer	ShipTo Name	Status	Created By	Rental #	Location	: Type	Start Date	: End Date	Prepay Date	PrePay	Amount	Signature Requested	Action			
Jex		Submitted	Alex	478	Bettendorf	eRenta	04/14/2025 02:18	PM 04/16/2025 02:17	PM	\$0.00	\$603.20			*		
andalay Industries, nc.	Kone building complex (29330)	Started	Bert	6895	Bettendorf	Rental	04/01/2024 05:56 8	PM 04/29/2024 05:56	PM	\$0.00	\$15,759.23		Action			
'andalay Industries, nc.		Started	RentalAdmin	6922	Bettendorf	Rental	03/27/2024 01:07 6	03/29/2024 01:07	РМ	\$0.00	\$3,924.20		Action			
andalay Industries, nc.		Active	Rentaladmin	6916	Bettendorf	Reserv	nt 03/27/2024 08:00 /	M 03/28/2024 08:00	AM	\$0.00	\$348.85		Action			
andalay Industries, nc.		Active	Rentaladmin	6920	Bettendorf	Reserv	at 03/26/2024 01:49 F	PM 03/27/2024 01:49	РМ	\$0.00	\$253.55		Action			
'andalay industries, nc.		Not Started	RentalAdmin	6909	Bettendorf	Rental	03/25/2024 09:12 /	M 03/27/2024 09:12	AM	\$0.00	\$3,924.20		RA (Full) 🔻			
andalay industries, nc.		Not Started	RentalAdmin	6908	Bettendorf	Rental	03/25/2024 09:07 /	M 03/27/2024 09:07	AM	\$0.00	\$3,924.20		RA (Full) RA (Pop-Up)			
andalay Industries, nc.	Kone building	Not Started	RentalAdmin	6906	Rettendorf	Rental	03/20/2024 08:14	PM 03/22/2024 08:14	РМ	\$0.00	\$4.144.60		RA Lines only (F	Pop-Up)		
	ement - 6906	ළ Locatio	n - Bettendorf									•	origin - integraRe	ntal Created By -	RentalAdmin	3/20/20
Tra	ns	ltem#	Descript	ion	Qty	Home Locati	on Current Location	Est Poss Start	Poss Start	Start Date		Est Call Off	Call Off	Est Poss End	Poss End	Es
Ren	ntal	SETH2490-28	26 Foot	Scissor Lift	1	Bettendo	f Bettendorf			3/20/2024	4 8:14 PM 3	3/22/2024 8:14 PM				\$3
	vico		DAMAGE	WAIVER	1											
Ser	vice															

RAL Properties for Product – On the RAL Properties tab for product lines we now show the available quantities for both the company and locations.

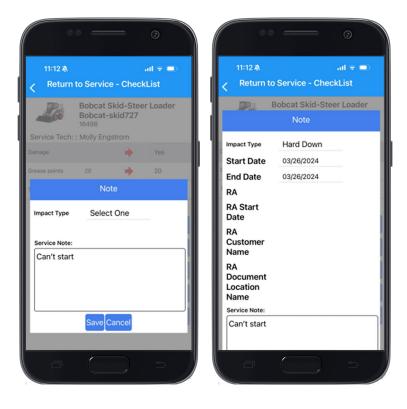
RAL Properties Billed To Date – On the RAL properties menu, integraRental users can now view, by rental line, the billed through amount and remaining to be billed amounts.

Properties				×
eneral Rates Metered Hours Add-On				
Line Note: Home Location: Bettendorf Current Location: Bettendorf		UDDField1		
PO Number: No Latitude/Longitude	Billed To Date: \$7,681.60	Remaining To Bill: \$25,856.00	ר	
Rent to Own: 🗌 Line Sort Position: 1				
Billed To Date: \$7,681.60 Remaining To Bill: \$2	5,856.00			
			Cancel Save	

Service Ticket Changes – The ability to add service tickets has been added to a few places for convenience. A menu option has been added to generate internal service tickets under Service Repair. Create internal transfer tickets under Dispatch. Upon completion of a Warehouse Transfer service ticket that is associated with a Parts Request, parts will be automatically added to the service ticket.

Service Ticket Hard Down Metrics – In service ticket search, integraRental users now see Total Assets Hard Down and Average Length of Downtime.

New Service Ticket Search Information – Additional Columns have been added to the ST Search grid to show ticket down time impacts stats.



5

Return to Service in Mobile "Hard Down" – As part of the Return to Service

checklist, Mobile users can now set the impact type of an "Attention Required" ticket.

Add Pre-Payments to Service Tickets – The Pre-Payments tab has been added to Service Tickets. On payment tendering of a Service Ticket, the prepayment is consumed, and the difference is billed.

	Location : Davenp	ort •						Creater	d By : Rentaladmin 04/26/20	13 09:54 AM Cance
Service Tech Selec	: One	▼ Rcvd 04/26/2023 09:54 AM	Promised		C O	Type Rental Repair (Customer)	▼ Sta	ge Select One	 Priority 	1 .
Start 04/26/2023 09:42	AM	End End	60	Impact Soft Down	•					
omer Dispose Info	Related PO Attac	chments Dispatch (0) Sales Pipeline	History PrePayments \$50.00							
										PDF Print A
Date		Amount	Туре	Reference#	Transactio	on Type	Created Date		Created By	Print Print P
	03/26/2024	\$50.00			Saving			03/26/2024		
H 4 1 F H										1 - 1 of 1 iten
duct/Bill Code	Description	Qty	UOM	Warranty	Та	oable	Unit Price	Total		Action
12490-08 / Serial : 374	859 / 26 foot Scissor Lif	t / Quantity : 1 / Home Location: Davenpor	t, Current Location: Bettendorf							Select
								\$0.00	\$	0.00
									0 Total Parts: \$0.00 Total Ta:	

Home Screen Dashboard Enhancements for Service Tickets – Service Ticket Panel on the dashboard now shows additional metrics. Total Serialized Fleet, Total Serialized Hard Down, Percent of Fleet Hard Down and Equipment Value of Hard Down.

Dashboard D	uration Today	Location Bettende	erf v						11 S +
3 Expected 9	tart	1 Actual Start	1 Expected Retur	n Ac	0 tual Return	0 Scheduled Delivery	0 Actual Delivery	0 Scheduled Pickup	0 Actual Pickup
GREEMENT STARTIN	G - 33.33%		AGREEMENT ENDING - 09	6		DELIVERY STARTED - 0%		PICKUP STARTED - 0%	
4 3 2 1 0 27 28 29	30 31 01 02 03	04 05 06 07 08 09	4 3 2 1 0 27 28 29 30	31 01 02 03 04 0	5 06 07 08 09	0	03 04 05 06 07 08 09	0 27 28 29 30 31	01 02 03 04 05 06 07 08
greements				Pay Only, Sign Only, Pa	ay & Sign		Scheduled Mainten	ance	
Reserve	Past Due	Pending Final Bill	Conflicts	Sent	Completed	Most Recent	C	Due Next 7 Days	Past Due
0	46	0	0	1	1	N/A		383	14
ervice Tickets			NEW t	o integraRer	ntal 19.0				
Opened	Closed	Total Open Tickets	To	otal Serialized Fleet		Total Serialized Hard Down	% of Fleet HA	RD Down	% Value of Hard Down
56	0	238		40		1	2.5		0
Rental Requests									
	In Pro	gress		Submitte	d		Accepted		Rejected
	2			0			0		0

Unique Driver's License Per Customer – With this new feature, integraRental users can now prevent duplicate customer records from being created by only allowing a driver's license number to be assigned to one customer record. Please contact integraSoft to turn this setting on.

Scanned Driver's License Name Settings – Users can now choose the format of the customer's name when received from a Driver's License scan. Possible settings are First/Middle/Last, Last/First/Middle, Last/First, and First/Last. Requires integraRental's driver's license scanning feature.

Take Point of Sale "Reservations" – For users who want to create a POS Sale to be picked up by a customer at a future date, use the new date field on the POS Header named Requested Date. The new "Going Out" view respects the requested date for customer POS sale pickups.

DS Transaction : 998 😢 Lo	Attachments Dispatch (0) Sales Pipeline	History										Created	By - mke 3/26/2024 1	0:47 AM
Change Customer Captu									Requested Da	te 03/27/	2024 10:00 AM	0		
Rodovell Rentals, Inc.		* 6	POS Contact	2000					1	Type	7 /		Sale y	
2547 TECH DRIVE		P 2	Pickup		Tom Rockwell			Q 0	As	plied Tax Rate			lova v	
DESE			Other		(563) 949-4443	Er		77		PO Number	ios:			
BETTENDORF					tom.rodoveli@integrato 2352353252	ont.com		Ø		Iquested Date	03/27/2024 10:00 AM 🔛 🌀			
ы. v	\$2722 United States	~		004	1000001		ŀ			Apply Coupon	loupon		Apply	
(563) 949-4443				Tax Exemption ID	Tax Eximption Id					Notes				
tom.rockwell@integrasoft.com		Ø		Taxable	2									
	0	0		Open Balance Credit Limit:	\$1,944,637.32 (Net	130) Pay On Account				Force	e Acknowledgement)		11
				Sales Rep:	Tom Rockwell (254	7)		~						
24 3	Product/Service		Description			Qty	Un	it Price		Extension		Taxable		Actio
p	Bungee Cord	Q	6rt Bunged				1		\$9.99 🔕		\$9.99			Sav

6

eRental Single Page Check Out – With the new eRental checkout experience, users checkout using a single page, which enables an even friendlier experience on mobile devices.

Have / Call / Chellout							j.
Checkout							CBACK TO RENTAL
Contact Information						Total Cart Items	
YOUR CONTACT INFOR	MATION					Rental Name Total	\$240.00
Billing Name*	filleg Same					Get Total	spen.in
Contact Name*						Plantife Canochattem	17.80
	Easthart Harray					Damage Roover Taues (7.00%)	123-04
Phone"	Phane Hankes (000, 120 (220)					Total	\$300.46
E-mail."	system					-	
BILL TO ADDRESS	Fair					Testing Checkbull Termal	
				12			
Address Line 37	Address			Ŷ			
Address (Line 2)	Address						
Ob)	01/	Gountry'	VS				
Bala/Province'	Telect a litela Provena a	Zip/Postal Code*	2p 30000; 30000.000r wither the				
Delivery Information							
Address (Line 1)"	Altria			Ŷ			
Address (Line 1)	Address						
City."	01	Country'	-				
Suto"	Salaci a Stala Process +	24	20 '0000, 10000,0007 - 1001 (PM				
Delivery Holes	Dalary Votes						
Addressed July (Optional)							
PO Resident							
Durings Walver:	Accept Decline						
Comprote		Awter					
Ordine Signature							
-		ENTAL AGREEMENT					
second of the second T of				and a second second	And the second s		
conserves of the second			and a set of the set o				
and presents of the days							
			and the state of the second		a las las series		
and other set of the set of the set of	and the second s						
the process of the lay the	the last of the second sectors in the last of the	and the second second					
					Array/Tel		
Repet Seeney					0		
Review Request							
MIDDUCT	SC16.3	UNIT PECS	en	TOTAL	AINLABLE		
	Tandem Dike Rental						
940	14/08/2024-04/06/PM - 54/28/2024 (2001-444	\$160.00	R1	\$260.00	0		
				- Innut a votor	C		
					Martine .		
					Para Report 🗸		

eRental Guest Checkout Email on File – With this setting turned on, eRental customers who are checking out and already have an email address on file, are now forced to sign-in to their account prior to submitting any requests.

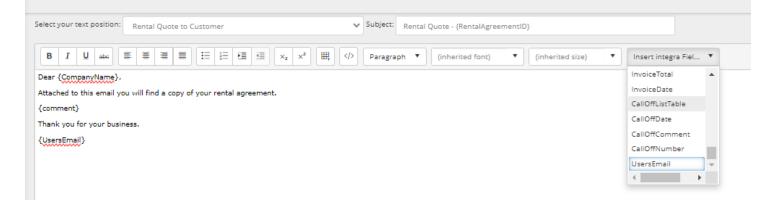
Enhanced Customer Search Features – Searching customer records has never been easier. integraRental users can now search by Drivers License Number, Customer Phone Number, and Address.

Recapture Signature (Pay & Sign and Mobile) – A new recapture button is available for when a signature has already been captured for a rental agreement. This allows the user to send a link to replace the signature on the rental agreement. This is offered in both Web and Mobile.

Pay & Sign Via Text Message – integraSoft has taken the popular Pay & Sign via Email feature and has now made it available through text messaging!

CC User on All Emails – Any email sent from the system to the customer can now automatically CC the integraRental user sending the email. Contact integraSoft to turn this setting on.

Insert User Email Addresses into PDF Templates – Through the email template setup, users can now insert a user's email in the "Insert integraField" template editor. This enables users to embed their email address into emailed PDFs when sending to customers.



Access the Related Dispatch Activity from 28-Day Availability Pop-Up – From the 28-Day view users can now click on blue dispatch squares and access the dispatch activity that is responsible for the blue square.

Make any Red Font, Bold & Red – Red font now shows as bold and red to further highlight potential issues.

New System Settings WorkFlow Tab – A new tab has been added to the system settings called WorkFlow. This tab includes new settings that can change how new customers are created, hide the payment button in certain billing modes, and can ignore the metered hour billing feature by default.

Allow Decimals in Scheduled Maintenance Rented Days Interval - Decimals are now allowed for scheduled maintenance intervals.

New Attribute Calculation Method "Check in as Qty" – New Rental Asset Attribute calculation method "Check In as Qty". This enables integraRental users to enter gas amount filled on check-in and to bill for amount filled.

@Today List Views – Users can now enter @today into the date fields for saved views/grids to always populate that day's information. Example Start Date is @today and end date would be @today+7. This would show the next week of information every time that saved view is accessed.

Display Fuel Capacity Separately – Default column stores the "capacity" of the tank and the Calc Method of Check-in as Qty uses the Check in Qty as the amount of fuel used to "refill" and charge the customer for.

Dispatch Unavailability Default Options – For dispatch activity types that have "remove from availability" check mark options (Transfer, Replace). This new setting allows for "remove from availability" to always start out checked. Please contact integraSoft to turn this setting on.

Customer Site Transfer Enhancements – Upon completion of dispatch type "customer transfer", the ShipTo Address for each item transferred is updated with the new address on the Rental Agreement Line. This new address will be the suggested pickup address for dispatch type PickUp. This does NOT change the original ShipTo tab address for the agreement.

Related Asset Relationship Types – Rental items can now have a circular relationship with related items. Example: A table can relate to a chair, a chair can relate to a tablecloth, and a tablecloth can relate to a table. This enables flexibility previously not possible with our Parent/Child related item structure.

Offer with Delivery/Pickup – Similar to our related item concept for rental assets, this feature allows integraRental users to flash a pop-up with services they typically sell alongside delivery/pickup charges.

Delivery		Search											
Short Description	Status	BillCode	\$ Amount	When To Bill	Taxable	Service Labor	Dispatch Type	Sec. Currency	\$ Sec. Currency Amount	Offer With Delivery/Pickup	Action		
DELIVERY	Active	RENTAL	\$150.00	First					\$0.00		Edit		
DELIVERY - SETUP	Active	RENTAL	\$75.00	First					\$0.00	2	Edit		
DELIVERY - REMOVE PACKING	Active	RENTAL	\$10.00	First					\$0.00	2	E.GR.	*	
DELIVERY - TRAINING	Active	RENTAL	\$50.00	First					\$0.00	2	Edit		

Offer With Delivery/Pickup

Service Name	Cost	Quantity	Add to RA	
DELIVERY - REMOVE PACKING	10	1		
DELIVERY - SETUP	75	1		
DELIVERY - TRAINING	50	1		
				-
			Cancel Add with Delivery	or Pickup

×

Multi-Location Rental Features

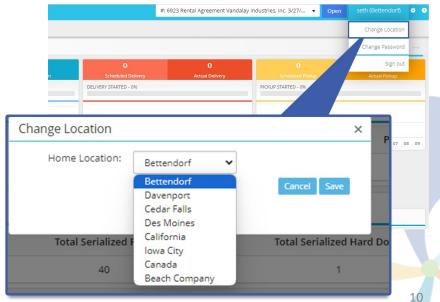
Complete Multi-Location Rental Freedom – With enabled permissions, integraRental users can create reservations for their assigned store or for another store. Users can also return rental equipment to any store and the current location updates to the returning store. This enables any employee in the business to transact and serve customers no matter what store they work at.

Est Call Of	f:	3/1/2024 12:00 A	M	🖬 🕲 Use for Est Possession E			ion End :			
Called Off	20	3/27/2024 9:12 A	M	E ©	Use for Poss	Use for Possession End :			ist Price	Est Exten 🍸
Return Loo	tation:	Bettendorf	▼ Ap	plies only v	plies only when ending possession.				\$1,788.00	\$1,788.00
		Bettendorf	-	Cancel	Apply To All	Appl	ly & Schedu	le Pickup	\$38.00	\$38.00
		Davenport				-			\$17.99	\$17.99
1	\$0.00	Cedar Falls							\$38.00	\$38.00
2	\$0.00	Des Moines	- 188				3/26/2024	12:00	\$50.00	\$100.00
1	\$0.00	California	- 18						\$178.80	\$178.80
1	\$0.00	Canada	- 188						\$0.00	\$0.00

Dispatch To/From Different Location then Documents Location – On dispatch activities, integraRental users can now task another location with performing a dispatch activity on their behalf. We have added current location, and dispatching location to all current dispatch grids so users can better manage tasks.

Multi-Location Dispatching – For dispatch activity type Replace, Pickup, and Internal Transfer, integraRental users can now handle a three-prong dispatch activity. Example: Store A (Assigned DA Location) needs to go to the customer jobsite (ShipTo) pick up the item, and return it to store B. Completing the dispatch to Store B updates the asset current location to Store B.

Display and Change User Location – A new user permission allows a user to change their Home Location. This is useful for users that may work or transact at multiple different stores. We are now displaying the users assigned location next to their username in the top right of the screen. Changing your assigned location can be done by clicking on username and picking a new location.



New View! Not Home/Not Next (Ser) – This view has two main objectives to help your team ensure equipment is in the right location when it's supposed to me. The first reason something shows on this grid is its not home, this means its home location does not match its current location. The second reason is not next, and that means it is currently promised to rent out of the store you are viewing, and its current location doesn't match that store. This grid will make our multi-location customers more agile, and able to do more with less.

🖀 Home / Dispatch / Not Home Not Next (Ser)											
Search for Asset Item			▲ L	ocation Bettendorf	~ N	ext Rental Agreement Star	ting On or Before 4/14/20	024	S	earch Export	
Asset Name	Asset Item	Qty :	Current E	Home :	Start Date	Next : Rental#	Next Rental Location	Next RA Customer	Intercompany Transfer Date	Action	
Excavator	Caterpillar 650-1	1	Davenport	Bettendorf						Action	
26 Foot Scissor Lift	SETH2490-61	1	Davenport	Bettendorf					4/7/2024	Action	
skid steer	HND-891-003	1	Davenport	Bettendorf					4/7/2024	Action	
skid steer	HND-891-004	1	Davenport	Bettendorf						Action	
skid steer	HND-891-005	1	Davenport	Bettendorf	4/7/2024	18414	Bettendorf	John Elders		Action	
skid steer	HND-891-006	1	Davenport	Bettendorf	4/7/2024	1882	Bettendorf	Mark Wicomb		Action	
skid steer	HND-891-007	1	Davenport	Bettendorf	4/7/2024	20451	Bettendorf	David Smith		Action	
skid steer	HND-891-008	1	Davenport	Bettendorf	4/11/2024	89912	Bettendorf	Amanda Andrews		Action	
skid steer	HND-891-009	1	Davenport	Bettendorf	4/13/2024	3347	Bettendorf	Nick Offerman		Action	

New View! Not Home/Not Next (Nser) – This grid shares the same objective the serialized view does but works for non-serialized assets. As soon as a rental store goes below or above its "Assigned Quantity" we show the shortage or surplus of inventory that needs to leave/come to that store. We also show upcoming rental need and if you have enough inventory to service upcoming reservations.

ERP-Only Features

eRental Terms Choice (On Account) – Depending on the customers terms, signed in eRental customers are able to use payment type "On Account" when creating eRental requests. This is only necessary when an eRental site is enabled to require CC from non-term customers.

More Easily Create Warehouse Transfers – From the product look up screen, integraRental users can initiate a warehouse transfer of that product to or from their store to another location.

filter search																
Туре 🌱	Product Y	Descriptio	on T	Price 🍸	Comp Net Y Available	Comp Qty on Order	٣	Comp Reorder Qty	۲	Loc Net Y Available		oc Qty 📍	Loc Reorder Qty	T	Bin Location 🛛 🔻	Action
Product	104274	HEPA PRO	TEA	\$333.33	+1.00		1.00	0.0	00	-9.00		0.00		0.00		All Locations
Product	0707000023GT	OIL FILTER GENIE	CARTRIDGE	\$165.67	-1.00	0	0.00	0.0	0	-5.00		0.00		0.00		All Locations
Product	0707000023	GENIE	L CARTRIDGE,	\$0.00 Location	-2.00		0.00	0.0	00	-2.00		0.00		0.00 ×		All Locations
Product	100054	FILTER HE	Product: 10013						_							All Locations
Product	100754	PREFILTER	Location			Av	ailabl	e	On	Order		Action				All Locations
Product	100758	FILTER, AI	Midtown					3.00			0.0	0 Create Tran	fer	-	-	All Locations
Product	11411404400	AIR FILTER	Avenue					2.00			0.0	0 Create Tran	fer			All Locations 💌
Product	0745010063GT	FILTER GE	Main Street					2.00			0.0	0 Create Tran	fer			All Locations
Product	0746040073	FILTER, H	Longwell					2.00			0.0	0 Create Tran	fer			All Locations
Product	100131	FILTER AIF	Tremont					1.00			0.0	0 Create Tran	fer			All Locations *
Product	100446	FILTER PR	Fairgrounds			-		1.00			0.0	0 Create Tran	fer			All Locations
Product	102119	FILTER AIF	Tempe					0.00			0.0	0				All Locations w
Product	102549	AIR FILTER	Downtown					0.00			0.0	0				
N A 1	2 3 4 5	6 7	Sunset					0.00			0.0	0				1 - 50 of 353 iten
			Oak					0.00			0.0	0		-	-	
			H 4 1	F H								1	- 10 of 10 iten	15		

Product Transfers View (InProgress showing DA's) – This view is aimed at showing all product transfers, and the associated transaction that product is being transferred for if one exists.

Close Parts request from ERP – We've added the ability to close a parts request from ERP without the need of a Warehouse Transfer. This is used for items that don't need to be transferred or are direct shipped and need to be added to a service ticket.

Pay On Account - Apply or Refund Unapplied Credits – Through the Pay on Account button we now have the ability to see and apply customer credits to open invoices. We have 2 tabs Open Invoices and Unapplied Credits. If a credit needs to be returned to the customer, integraRental users can initiate a refund from this screen.

Payment Tendering – Use Unapplied Credit as Form of Payment – If a customer has a credit balance, we now allow the user to use the credit against the new invoice using a new payment tender type of Unapplied Credit.

wantesay anatone			Balance: \$6.618.00 (CASH) Pay On Account Credit Limit: \$	0.00	Choose File No file chosen	
Pay On Account						×
Open Invoices \$6,618.00	Unapplied Credits \$1.519.34					
Document Number	Document Type	Date	Amount	Location	Refund	Refund Full Amount
999999999 - 03/05/2024	Unapplied Cash 03/05/2024		\$1,519.34		Refund amount	
HAIPH						1 - 1 of 1 items
1					Total Availa	ble to Refund: \$1,519.34 Refund Amount: \$0.00 (USD)
	Refund Payment Method:	Select 💌				
					View Customer Statement Send Statement View	v Invoice PDF Email Invoice PDF Cancel Apply Payment
>						

New Service for "Merge Customer" – In the event of customer duplication, integraERP users can now merge two customer records to create one. In doing this, integraRental combines all of the rental/customer information together.

Reserving POS Sale Inventory – POS now works like RA and ST and reserves the product when added to the POS.

On Hold Experience Improvements – If a customer is placed on hold or inactivated from integraERP, integraRental respects the hold/inactive and prevents further transactions. If a customer is placed on hold/inactive from integraRental this updates them to be as such in integraERP.