integraRental 24.0

Speed, Accuracy, and Mobile Improvements!

Updates starting March 2025

integraRental version 24.0 includes a new In The Money tab, a new, sendable Info Sheet document, enhancements to purchase orders, and more. Version 24.0 has been designed to enhance vital parts of your day-to-day business and communications. integraRental continues to make life easier, better, and faster for your users.

Brand New to integraRental 24.0

Equipment Information Documents – Easily access Info Sheets that display equipment information and/or specs that can then be viewed, sent, or printed, making it easier to provide customers with useful and necessary information about rental asset descriptions, rates, specifications, etc.

An example Info Sheet can be seen to the right.

Open Service Ticket Alerts – When closing Rental Agreements that have associated Rental Repair (Internal) or Rental Repair (Customer) service tickets, a warning message will display, alerting users that they may need to bill for damages and that this may not be the final bill total.
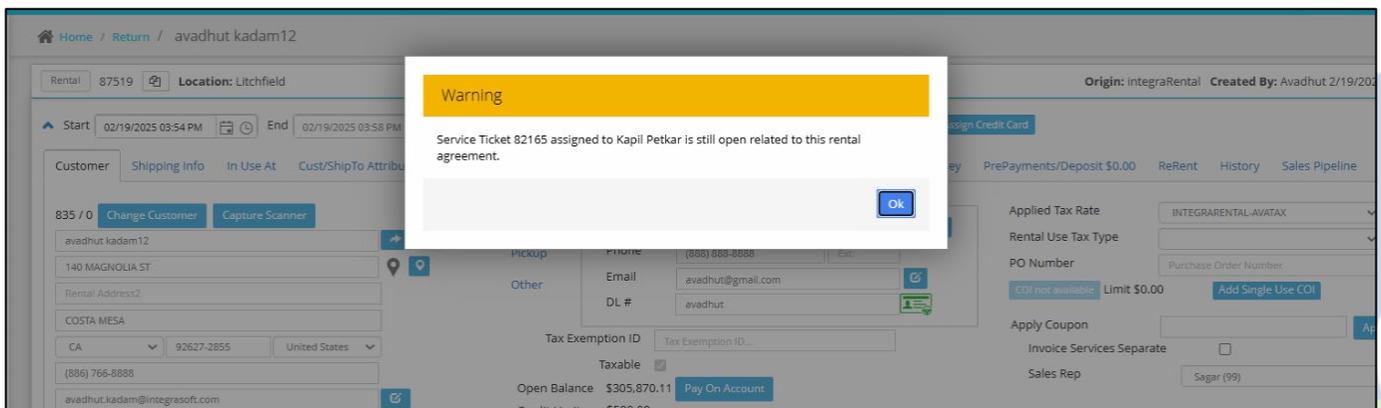
New In The Money Tab – Our new In The Money tab presents users with an outlook of when rental assets on an agreement will hit the Week 1, 2, 3, and Monthly Rate levels while on a contract, giving users the information necessary to make billing decisions and improve customer service.

Changes to integraRental Grids – Please see the below video for important changes to the way clicking and highlighting integraRental information grids operate. This feature is aimed at providing a consistent user experience no matter which grid in the software users are looking at.

Enhanced Email & Text Options – Anywhere you can send email or text links in Service Tickets, POS, or Rental Agreements, users are now able to send those links to customer pickup or other contacts associated to that original document.

Streamlined Quick Search – When entering rental agreement numbers in the Quick Search field within integraRental, users can now hit the Enter Key on their keyboard to be taken directly to the rental agreement entered! View the video below to see this feature in action.

Merge Customer Records – With this new feature addition to integraRental 24.0, merge two customer records within integraRental. This allows users to maintain a single ongoing record for two accounts which were previously separate and manage accidental customer duplication easier. View the video below to see this feature in action.

Complete Checkout Steps Ahead of Time – Streamline the counter checkout experience by utilizing the new Capture Card Only or Sign & Capture Card features. With this feature, users can email or text customer a link to submit credit card information without being charged a dollar amount. This feature then takes the tokenized card information and assigns it to the Rental Agreement.

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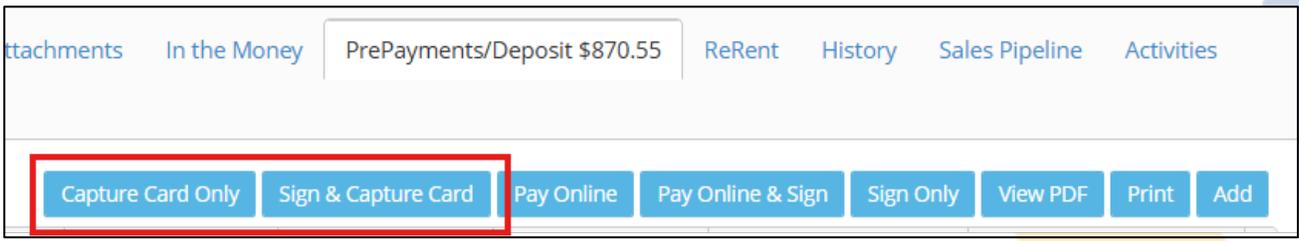
Text POS Sale PDF – Similar to the Rental Agreement text option, users can now send the POS Sale PDF and/or the document barcode that allows our mobile app users to access a POS Sale in mobile via the Scan to Search function.
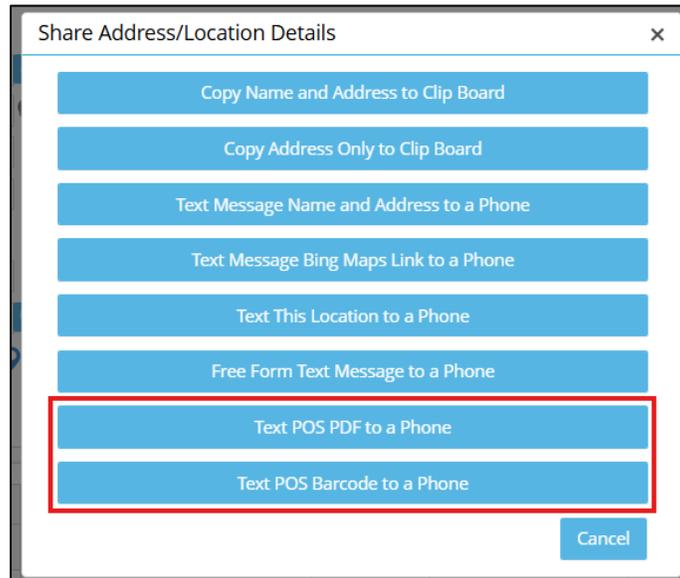

View CenPOS Transactions – Make credit card transaction audits easier with our new CenPOS Transactions list view, found under the Cash Drawer area of the main menu, removing the need to access the CenPOS portal.
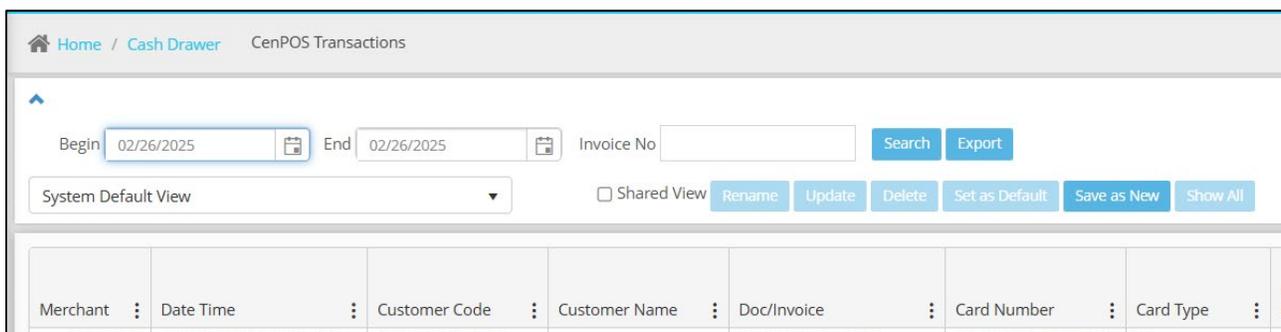
Create Purchase Orders from POS Sale – Users can now generate a Purchase Order directly from the POS Sale window, instantly relating the new PO to that sale. This feature makes it easier to manage the purchase of a part for a customer before selling it to that customer when the part arrives.

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Rental Asset Replacement Cost – By adding a Replacement Cost field to our rental asset item detail page, we have given users the opportunity to separate the Acquisition Cost, Sale Price, and Replacement Cost for rental assets, providing more accurate information which can be viewed on the Rental Agreement PDF or on the invoice. To show replacement cost on the invoice and PDF, contact integraSoft support to turn this app setting on.

Acquisition Cost & Date:	318.37
Sale Price:	399.99
Replacement Cost:	377.57

Close Rental Agreement Upon Final Billing – This new feature can be turned on for those who want the Propose Billing page to force open rental agreements Closed when ALL rental assets have had their Poss End date/time established. The system will close the agreement and final bill all unbilled rentals, services and products. Contact integraSoft support to turn on this app setting. View the video below to see this feature in action.

Mobile – Recent Documents Menu – The recent documents dropdown menu has now made it to the mobile application, giving users quick access to recently viewed rental agreements, service tickets, etc.
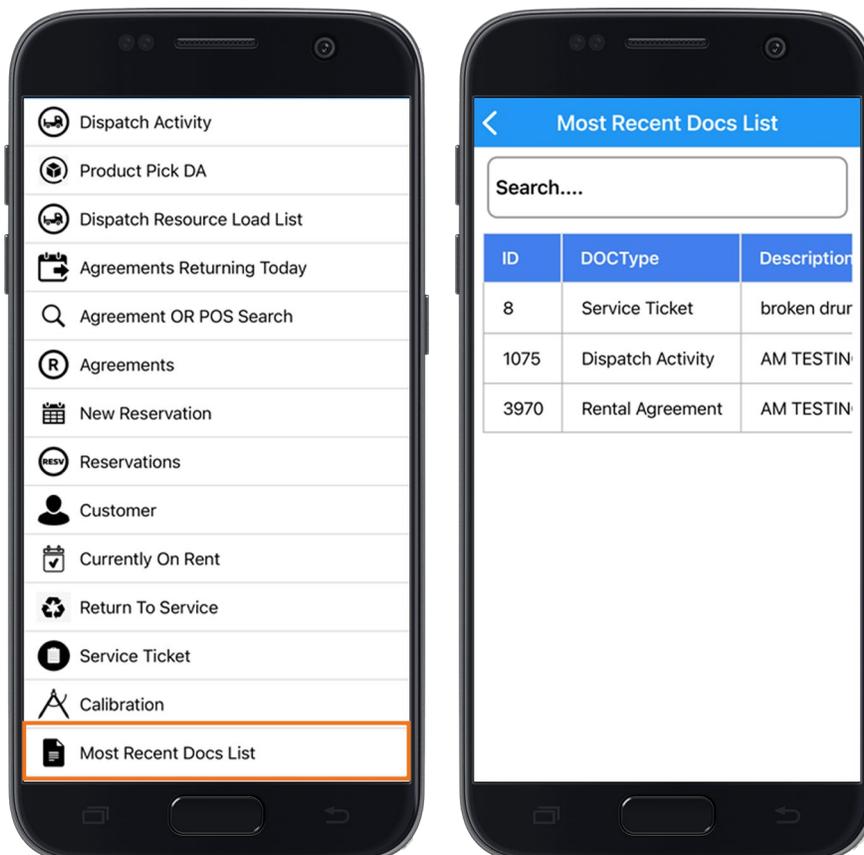
ERP-Only Features

Print Service Ticket Note on ERP Invoice – In addition to printing the Service Ticket line notes, users can now elect to print the main Service Ticket notes on the ERP Invoice. This allows uses to put all notes in one are of the Service Ticket and transfer them to the invoice document.

Easily See Product Notes & Images – ERP users will now be able to view product notes when hovering over a designated area of the Product Search results window. Access to product images has also been made available from the product search results window.