integraRental 26.0

Enhancements to Payment Processing

Updates beginning June 18th, 2025

integraRental version 26.0 introduces Fortis as a new payment processing option and includes other enhancements to how you receive payments from your customers. integraRental 26.0 has been designed to streamline billing corrections and offers enhanced agreement start date checks, all directly improving your bottom line. integraRental continues to make life easier and more convenient for your users.

Brand New to integraRental 26.0

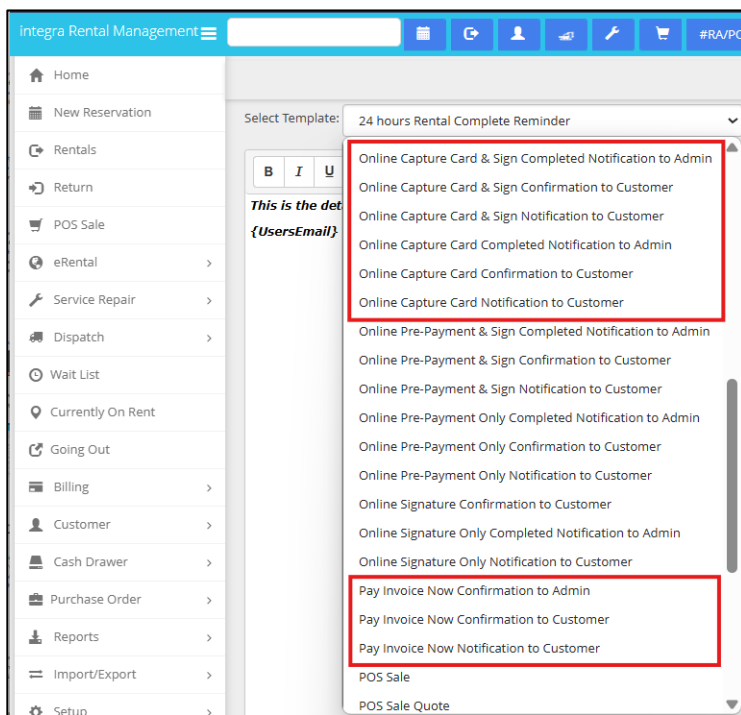## Additional Credit Card Processor - Fortis

Fortis Credit Card Processing Now Available for integraSoft Customers

Announcing Fortis Payment Processing – We're excited to announce that integraSoft is partnering with Fortis, a trusted leader in payment processing. Choosing Fortis as your credit card processor provides you with a full set of features for both card-present and card-not-present transactions including the latest payment technologies, industry leading uptime, card-present transactions in Canada, exceptional customer service, and so much more.

QuickBooks integraRental customers will need to be running release 26.0 of integraRental for Fortis. For QuickBooks Fortis customers, they may request an update to release 26.0, or they will receive an update automatically, between June 18 and July 2. integraERP Suite customers can request an update to integraERP Suite version 3.6 beginning July 7th, allowing them to use Fortis as their payment processor.
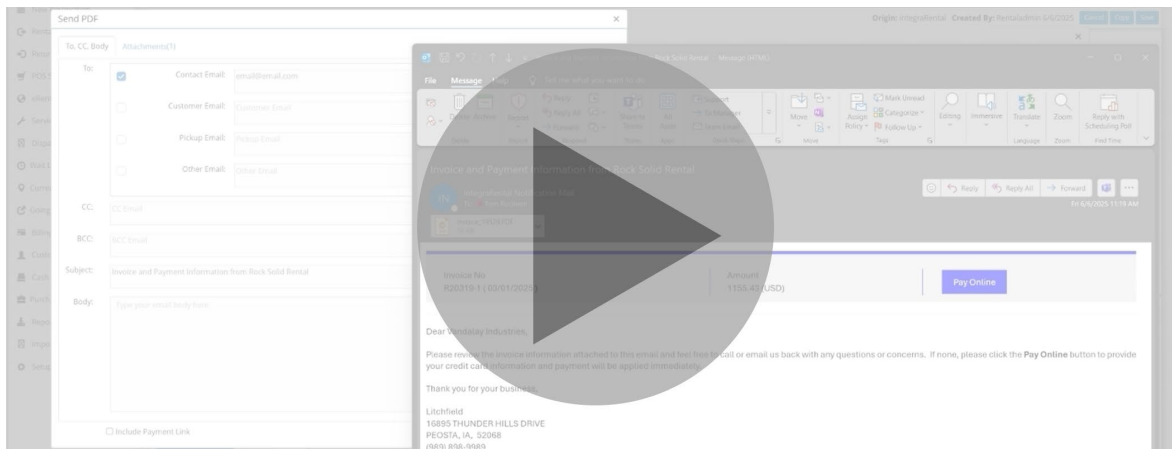
Pay Invoice via Email Request – Release 26.0 introduces the ability to send not just a copy of an unpaid invoice, but a link to the web pay screen to pay the invoice via credit card online. No more waiting for snail-mailed payments or asking renters for sensitive credit card information over the phone.

Two new Email Templates have been created and added to the Default Terms & Email List for use with this feature: Capture or Sign & Capture Credit Card Information via Email and Pay Invoice via Email. The "Online Capture Card…" and "Pay Invoice Now…" templates provide a three-phase approach to Notify Customer, Notify Admin, and Confirm Submission of credit card info, signature, and payment where necessary.
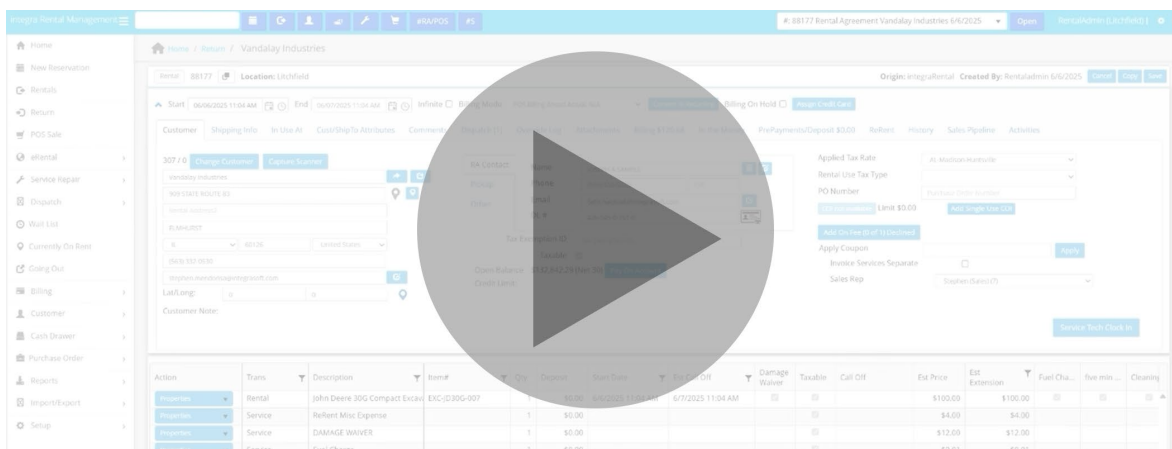
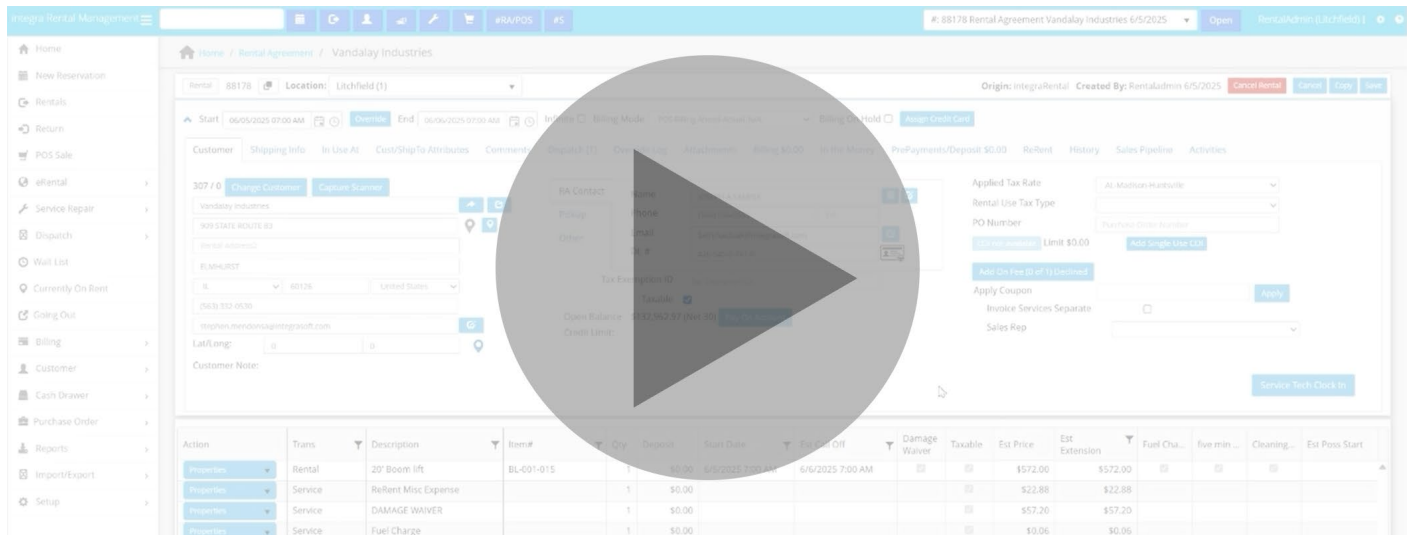*New Email Templates created and added to the Default Terms & Email List*

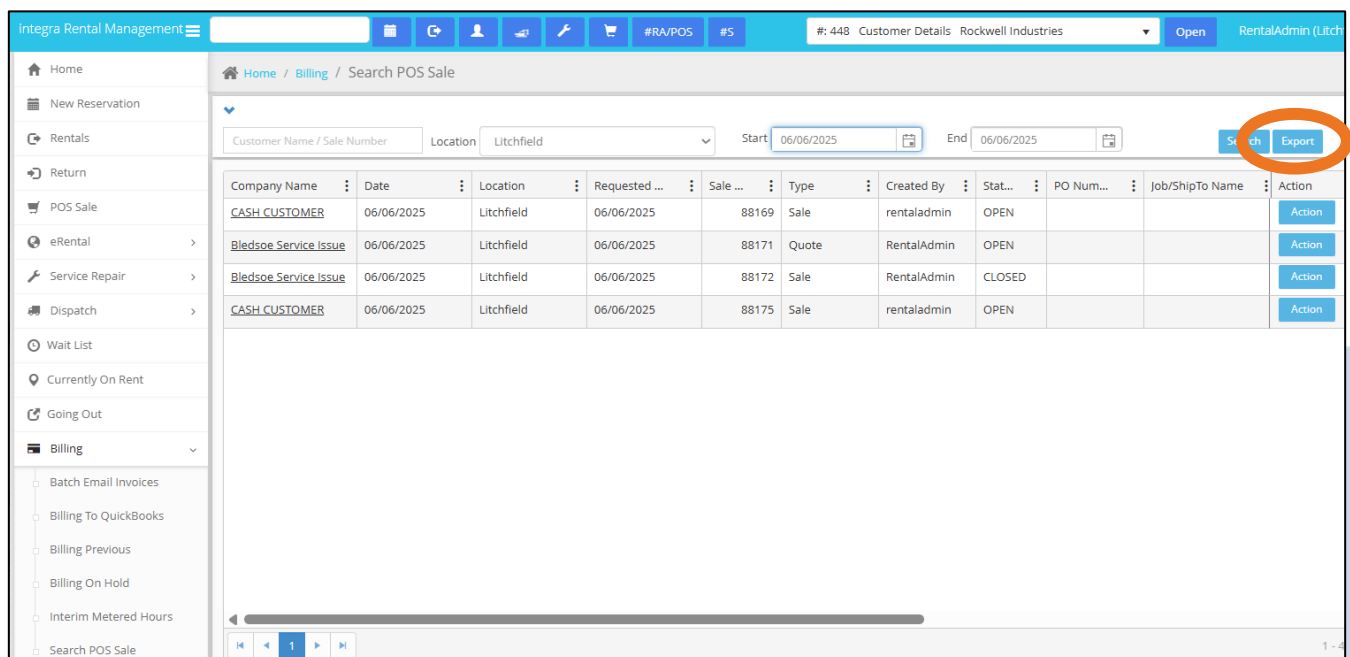To see the Pay Invoice via Email Request feature in action, click to view the video below.

Remove & Refund Damage Waivers, Add On Fees & Taxes – Users often need to remove damage waivers, taxes, and add-ons because they were incorrectly charged to the customer. With this new feature, users are no longer required to delete and re-bill those invoices- simply remove and refund fees. Doing so will create a new line item on the agreement which will provide a credit against a future billing event for these unwanted charges. View the video below to see this new feature in action.

Start Date Double Check on Late Start Rentals – With this new feature, users who attempt to start a rental agreement with a Start Date/Time that is in the past, the Update Agreement Date window will pop up, forcing the user to confirm the correct rental schedule. This popup gives 3 options: Start the rental agreement with the Current Date/Time, the originally chosen start date, or a new, manually entered Start Date/Time. This is designed to promote Start Date/Time accuracy on agreements which were not started when originally expected. To see this feature in action, click the video link below.
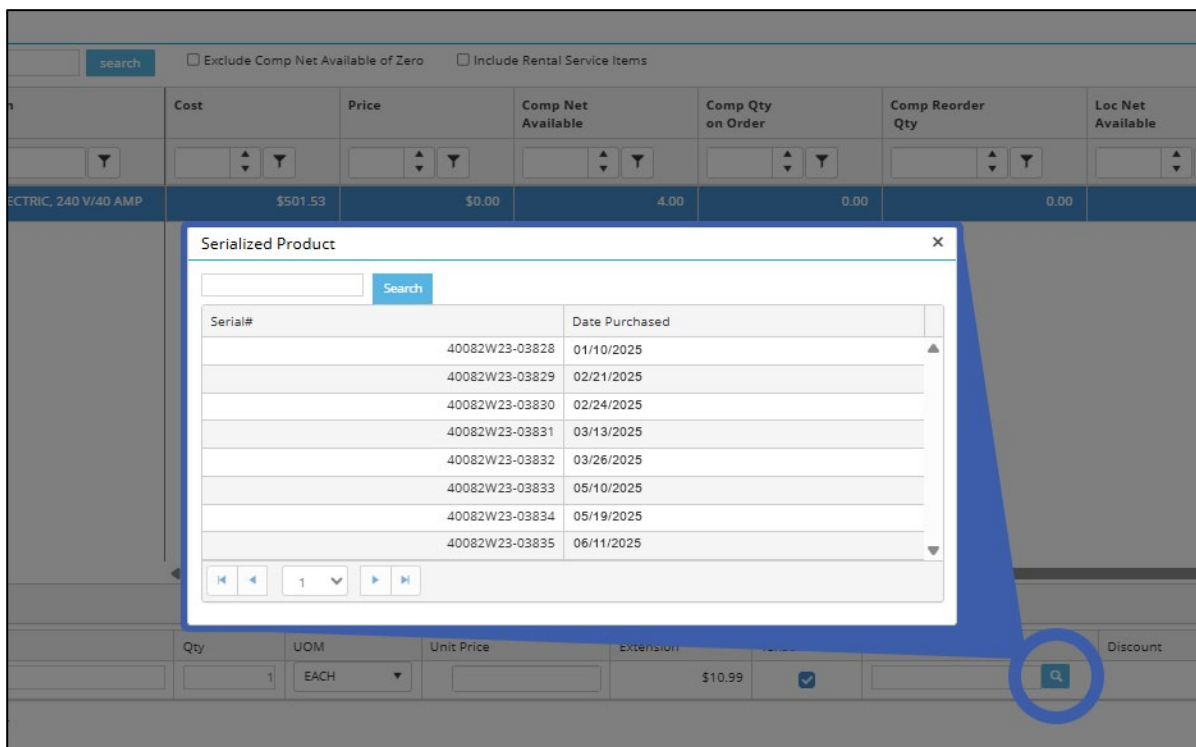

Export Function Added to Search POS Sale – The Search POS Sale list, found under the Billing tab of the main menu, can now be easily exported to a .csv or Microsoft Excel document with just the click of a button, providing quick and easy access to a spreadsheet of selected assets.

Improvement to Searches & Saves – Improvements have been made to the integraRental search algorithm, making it easier to find and locate customers with special characters in their names, such as ampersands (&) and apostrophes ('), leading to better search results and fewer search attempts. Additionally, the number of times a rental agreement page refreshes or reloads has been reduced, further streamlining the rental agreement entry and editing process.

ERP-Only Features

Selling Serialized Products Made Easier – In integraRental 26.0, our ERP-connected users will now be able to see and select from the list of potential serial numbers when selling serialized product inventory. This new feature reduces time required for serialized product sales, improves order accuracy, and protects inventory data integrity.

Cash Drawer Required by Company – New to integraRental 26.0, the Cash Drawer Assignment for ERP-connected users is no longer controlled by the user and has been removed from the User Settings page. This dependency can now be found and controlled under Setup > Settings > System Settings on the Workflow tab. Upon upgrade to integraRental version 26.0, for ERP customers, this setting will be set by default if one user is set to require cash drawer.