

integraRental 27.0

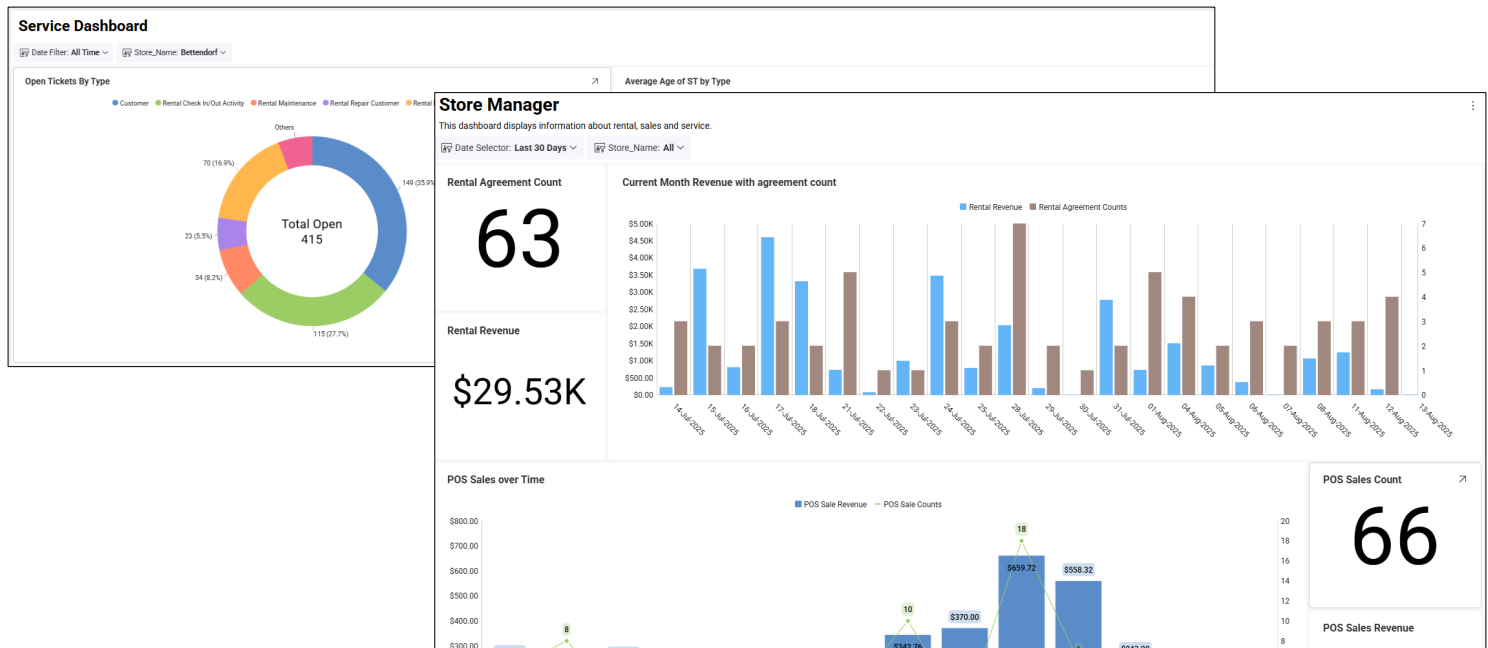
Smarter Insights & Smoother Operations

Updates beginning Monday, August 18, 2025

integraRental version 27.0 introduces integraBI as an add-on, delivering powerful real-time dashboards, reporting, and analytics, plus an array of enhancements to dispatch, asset management, and customer search. 27.0 has been designed to provide greater visibility, faster access to information, and improved workflows. integraRental continues to make life easier, better, and faster for everyday users.

Brand New to integraRental 27.0

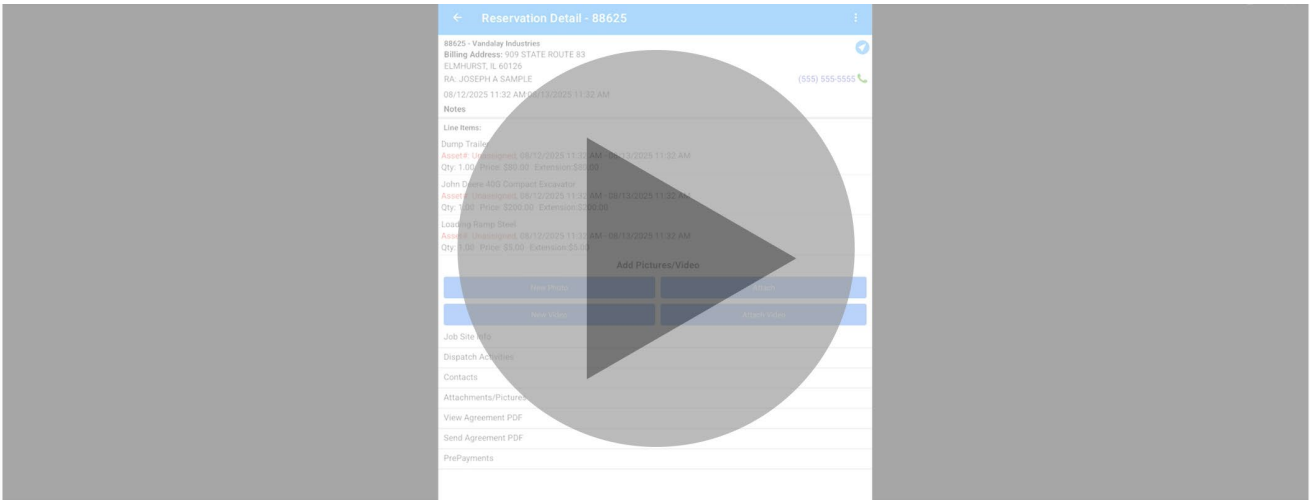
Introducing integraBI: Actionable Business Intelligence – integraBI brings powerful reporting and data visualization tools directly into your integraRental software. Designed to empower a business's decision-makers, integraBI is a new, embedded solution that delivers real-time dashboards, trend analyses, and customizable reports, with no need for external tools.



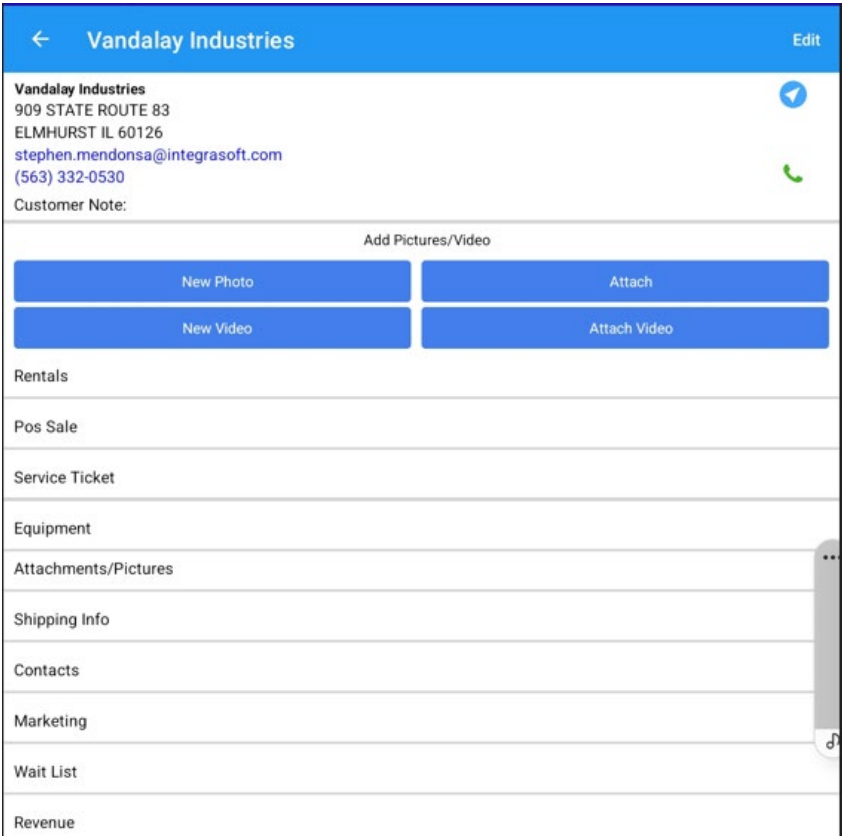
integraBI is an add-on premium solution pack for your annual integraRental Subscription that comes in two offerings: Baseline & Custom. "Baseline Dashboards" include a limited, basic set of dashboards by role (see below list). The baseline dashboard list will grow over time with future releases. "Custom Dashboards" allow you to create and share dashboards unique to your organization. It also includes up to 10 hours of services that can be used for consulting, training, and support assistance related to custom dashboards. Users can be assigned permissions to specific dashboards. Contact your integraSoft account manager to learn more about integraBI.

- Executive
- Store Manager
- Dispatch
- Sales Rep
- Equipment Asset Utilization
- Service Department
- eRental
- Counter


Late Assignment Enhancements – Enhancements to the late assignment process have been made to both the integraRental mobile and web applications, allowing users to select a rental asset item of a different rental asset master type, if set up as a substitute. For example, a 19-foot scissor lift has been rented, but you only have a 26-foot lift available; with these enhancements, users can simply scan or enter search criteria for the substitute asset type and click assign. After answering a few questions about related items, users will have successfully replaced the asset type without having to manually edit the rental agreement. View the video below to see this feature in action.



More Customer Info in Mobile – In this release, mobile app users have gained additional access to even more of a Customer's stored information - such as Rental History, Customer Owned Equipment, or any relevant Marketing information - making customer management even easier while on-the-go.



Show Attributes on Service Tickets – Checkout and Check In attributes, and their values, will now print on the Check In/Out Activity and On Return service tickets in integraRental 27.0. This will show the checkout and check in attributes and their values along with the on-return service checklist, providing better visibility to the values you want to see on those tickets.




Litchfield

16895 THUNDER HILLS DRIVE

PEOSTA,IA,52068

(989) 898-9989

ajitk@integrasoft.com



82293

SERVICE TICKET - OPEN

8/11/2025 9:50 AM

ServiceTicket #: 82293

For: Rental Check In/Out Activity

Rental Agreement #: 88605

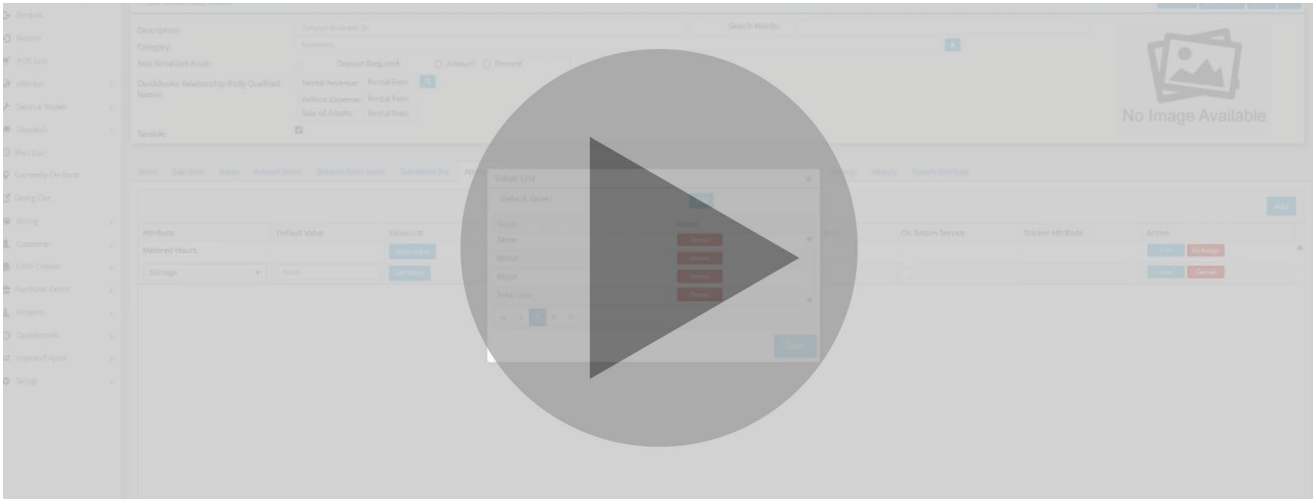
Rental Asset #	Rental Asset Description	Serial #
EXC-JD30G-009	Compact Excavator 3k	

Service Note:

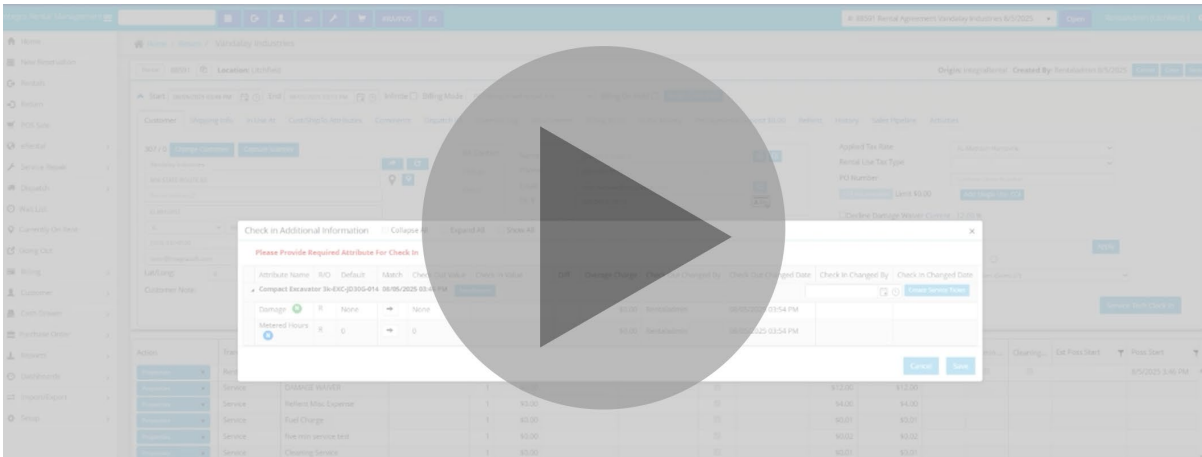
Location	Last Date Rented	Hours on Asset at Last Service	Current Hours on Asset	Last Date Serviced
Litchfield	8/11/2025 9:49 AM		12.0000	

		Check In		On Service Return	
Field Name	Default Value	Value	Changed By/Date - Comment	Value	Changed By/Date - Comment
Compact Excavator 3k-EXC-JD30G-009					
Check Fluid Levels	GOOD			GOOD	Avadhut 8/12/2025 6:22:15 AM
Check Tracks	GOOD	GOOD	Rentaladmin 8/11/2025 9:50:22 AM	GOOD	Avadhut 8/12/2025 6:22:15 AM
Damage	NONE	Minor	Rentaladmin 8/11/2025 9:50:22 AM	NONE	Avadhut 8/12/2025 6:22:15 AM
Metered Hours	12.0000	12	Rentaladmin 8/11/2025 9:50:22 AM	12	Avadhut 8/12/2025 6:22:15 AM

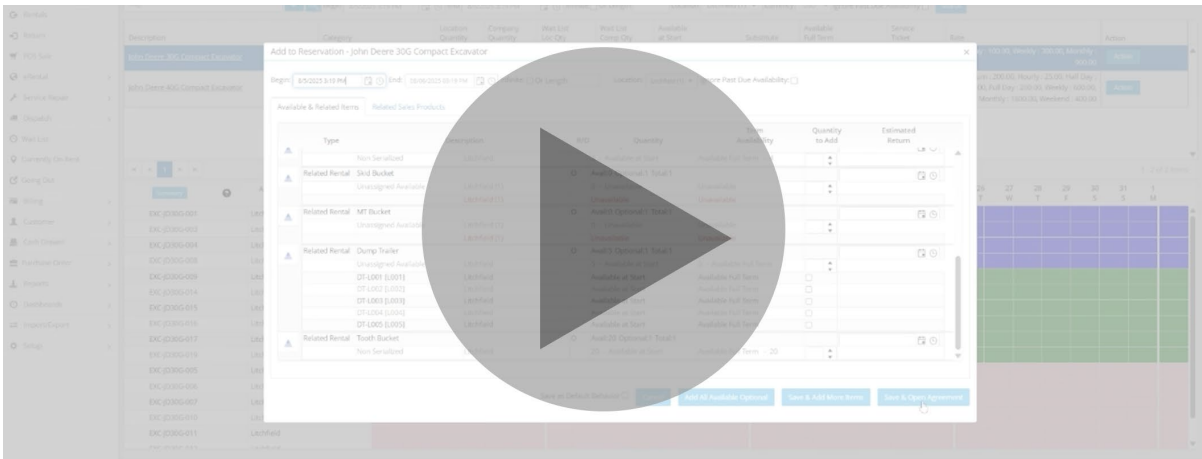
Attribute Value Lists – The latest version of integraRental will allow users to identify specific lists of options that can be selected when completing rental check in and checkout. Users will also gain access to, and be able to select from, specific lists of answers to rental asset attribute questions. View the video below to see this feature in action.



Attribute Notes – Attribute notes will allow users to leave comments at the check in or checkout of a rental asset, allowing for better communication throughout the organization. If an asset is returned and checked in with visible damage, the check-in employee can refer to the Attribute Notes to see if the damage was present, and noted, when the asset was checked out. This feature ensures that the check-in user is empowered to decide whether the damage was created during a rental or prior to it. View the video below to see this feature in action.



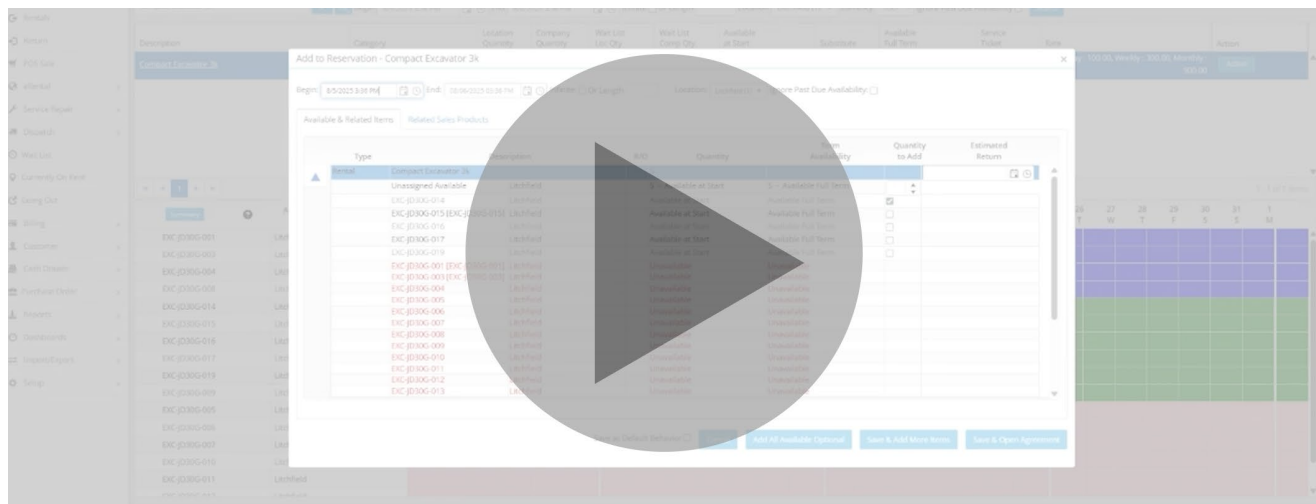
Related Item Section Improvement – In previous versions of integraRental, users could only see or select related rental assets while adding the parent item to the agreement. This new feature enables users to see and select related items – even after the parent item has been added to rental! View the video below to see this feature in action.



Location Groups – With integraRental 27.0, users can create new Location Groups that make multi-location management even easier. Whether managing multiple locations across regions or across the enterprise, users can now create these Location Groups, making rental asset searching and assignment easier and eliminating the noise of other locations' availabilities.

Home / Setup Location Groups		
Search...		Add
Name	Default Location	Action
Eastern		Edit Delete
Central		Edit Delete
Mountain		Edit Delete
Pacific		Edit Delete
Atlantic		Edit Delete

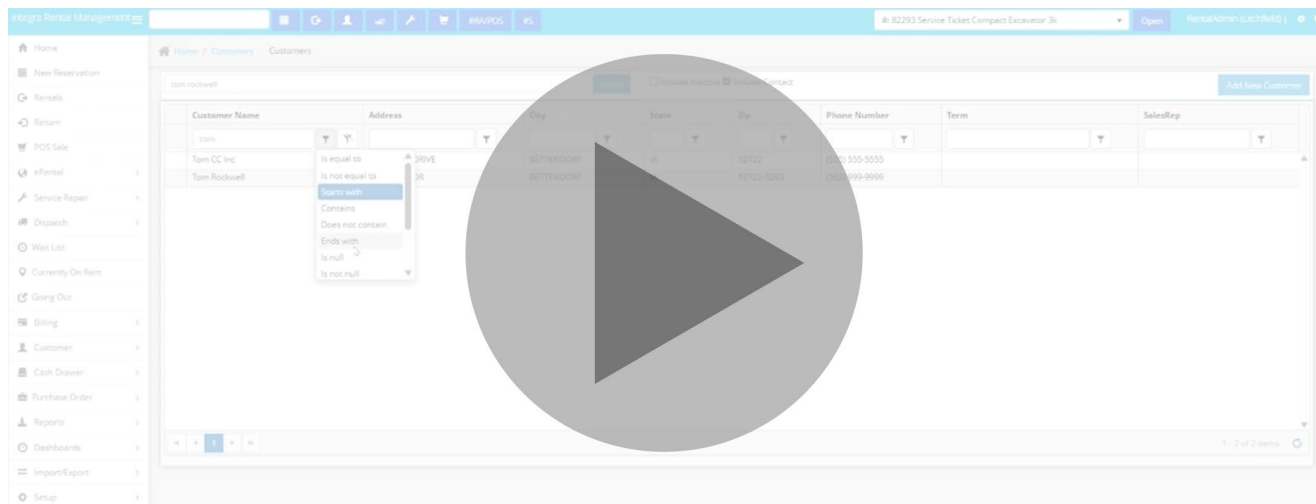
Collapse & Expand Related Items – The window from which related rental items and services are viewed and selected can now be collapsed and expanded in an accordion-style view, enabling users to see more, or less, information on the page as needed. View the video below to see this feature in action and contact your integraSoft support team today to activate this app setting.



Last Invoice Details Added to Views – When looking at the Rentals or Return views within integraRental, users will now be able to see the most recent Invoice Number and Invoice Date, providing more convenient access to recent invoice information. This will be available on all accounting system platforms that integrate with integraRental in version 27.0.

Customer	Status	Rental #	Invoice Number	Invoice Date	Type	Start Date	End Date
Jack Jimson	Started - Poss Ended All	88480	R88480-1	05/29/2025 07:00 AM	Rental	07/01/2025 07:00 AM	07/30/2025 04:39 PM

Customer Search Improvements – New options have been added to the Customer search function that allow users to include or exclude Inactive customers and Customer Contacts in the search criteria. Once the search results are populated, users can now filter and sort the results as needed with the new search results grid controls, providing access to any needed records even faster.



Increased Dispatch Activity Data – The Dispatch Activity list view will now include additional information such as the date/time when driver texts are sent, Completion Status and Completion Date/Time, enhancing your dispatch management team’s ability to efficiently track and execute the day’s dispatch tasks.

Driver On Way Date Time	Driver On Way By	Driver Arrived Date Time	Driver Arrived By	Completed Stat...	Completed Date/Time
					07/30/2025 09:11 PM
				Done	07/16/2025 05:33 PM
				Incomplete	07/16/2025 04:35 PM
				Completed	07/05/2025 05:58 PM

Fulfillment Status Added to Main Views – With the release of integraRental 27.0, the Fulfillment Status of products on rentals, POS sales, and service tickets will now be displayed when viewing the Rentals, Returns, Going Out, and Dispatch Activity views. This additional information allows users to identify the status of an order without having to open the preview window.

Home / Rentals					
Search for Rentals...			Start		
Customer	ShipTo Name	Fulfillment Status	Status	Created By	
LINDLEY		Yard In Progress	Started	DABL	
IRON JOHN MITH		Not Started	Started	BEKR	
E TESTER		OK to Deliver	Started	rentaladmin	
E TESTER		Not Started	Started	rentaladmin	

Non-Rental Asset Items – In version 27.0 of integraRental, a new Sale Item tab will be added to the Rental Asset Master page. The Sale Item tab will show similar information to the Rental Items tab and will be used to store information about assets that are only available for sale. This provides users with a convenient area to store information about items that they both Rent and Sell without having to use two different master records.

Items Sale Item Rates Related Items Related Sales Items Substitute For Attributes Revenue/Cost Sched				
Search within Asset Item No...		Search	<input checked="" type="checkbox"/> Show Active Only	
Asset Item	Serial	Description	Home Location	Current Location
EXC-JD30G-025	EXC-JD30G-025	Compact Excavator 3k	Litchfield	Litchfield

ERP-Only Features

Receive AR Deposit – When the Accounts Receivable team simply needs to take money from a customer for an upcoming transaction, integraRental users will now be able to collect those funds, generating an unapplied credit on the customer's account. With integraRental 27.0, users will no longer have to sign into integraERP to complete this task, saving users considerable time.

Customer Detail Edit

Customer Number/Ship To: 346190 / 0
THOMAS ROCKWELL
3547 TECH DRIVE

Active
Inactive

Deposit Required: ☐
Damage Waiver Type: ☐
Balance: \$3,095.78 (PayOnReturn)
Credit Limit: \$0.00

Require COI to Rent: ☐
Add/View/Change Certificate of Insurance
Choose File No file chosen
COI Expiration Date:
COI Limit: \$0.00

Pay On Account

Open Invoices \$26,956.92
Unapplied Credits \$425.74

Description	Due Date	Original Amount	Open Balance	Payment	Pay Full Amount	Location	Action
479142 - 04/18/2025	05/18/2025	\$3,257.23	\$1,642.62	Pay amount	<input type="checkbox"/>	Test Company (1)	View Invoice PDF
479143 - 04/18/2025	05/18/2025	\$3,257.23	\$3,257.23	Pay amount	<input type="checkbox"/>	Test Company (1)	View Invoice PDF
479145 - 04/18/2025	05/18/2025	\$2,309.85	\$2,309.85	Pay amount	<input type="checkbox"/>	Test Company (1)	View Invoice PDF
479153 - 04/21/2025	05/21/2025	\$2,309.85	\$2,309.85	Pay amount	<input type="checkbox"/>	Test Company (1)	View Invoice PDF
479158 - 04/21/2025	05/21/2025	\$2,309.85	\$2,309.85	Pay amount	<input type="checkbox"/>	Test Company (1)	View Invoice PDF
479161 - 04/21/2025							
479162 - 04/21/2025							
479169 - 04/21/2025							

Pay On Account - Receive AR Deposit

Amount:
Payment Method:

Unapplied credit available to open invoices \$425.74

Payment Method:

Payment to Allocate:

Receive AR Deposit View Customer Statement Send Statement View Invoice PDF Email Invoice PDF Cancel Apply Payment

Clicking **Pay On Account** will generate the Pay On Account popup, where the new **Receive AR Deposit** button will appear.

Backorder Improvements – The backorder process has improved in multiple ways in version 27.0.

- When a POS Sale has lines that require a backorder request, users can now tender the sale in integraRental, and the backorder requests will appear in integraERP. An Unapplied Credit will appear on the customer's account for the backordered items, which can be applied once the items are fulfilled.
- Backorder lines from the same POS sale will no longer fall onto separate BO requests but will now appear as multiple lines on the same backorder request, saving time and creating convenience.
- When a user is ready to fulfill multiple backorder requests, the user can select multiple backordered lines and seamlessly create a single POS sale with those selections.
- If a backorder request has been created in integraERP, and the POS sale is not tendered, users can delete the line or cancel the sale entirely and the integraERP backorder request will automatically be deleted.