

# integraRental 28.0

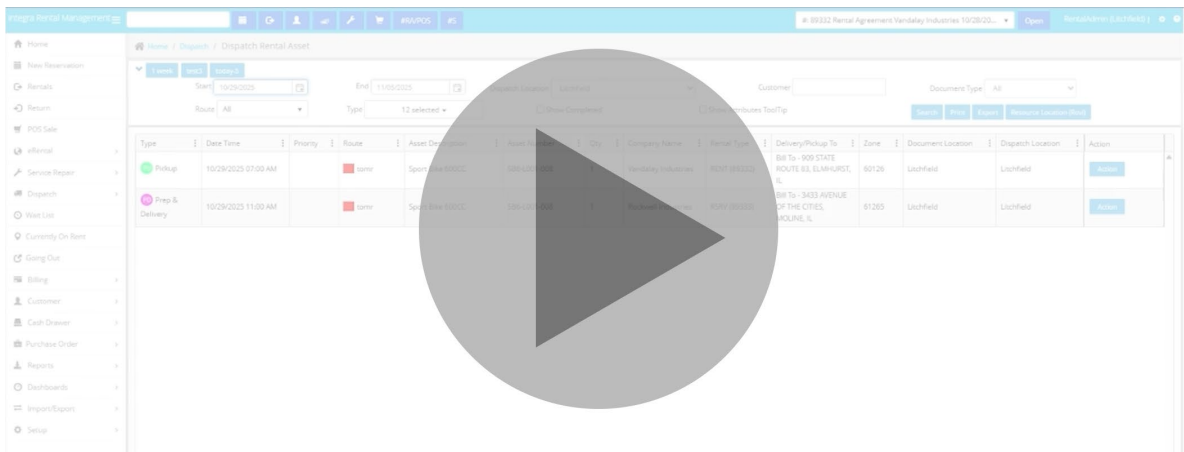
Stronger Security, Smarter Tools, & Faster Operation

Updates beginning Monday, November 5, 2025

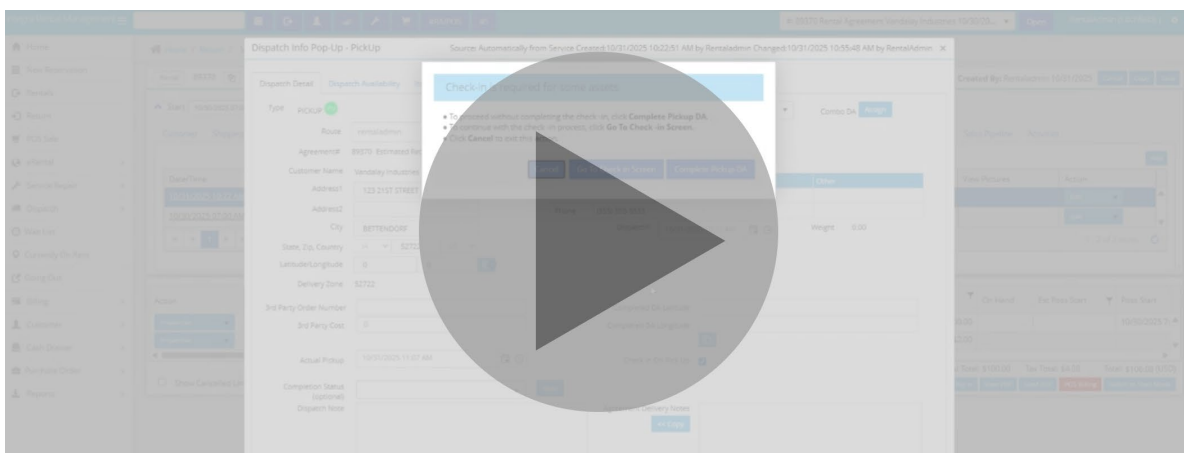
integraRental version 28.0 includes many new enhancements to make your rental operations more secure, connected, and efficient. This update adds Microsoft OAuth2 authentication for modern email security, automated follow-up emails for eRental abandoned carts, and mobile enhancements that let users edit contacts and process POs with ease. Additional improvements to reporting, dispatch, and asset management keep your workflows organized and your business moving forward.

## Brand New to integraRental 28.0

**Pickup & Delivery Combo Activities** – When an asset needs to be picked up after one rental agreement, with no maintenance activities afterwards, and delivered directly to another, the new Pickup & Delivery Combo activity can now be employed. This gives users the ability to associate the two activities with each other, providing visibility and a more seamless delivery experience. View the video below to see this feature in action.



**Check In Dispatch Activity** – A new default dispatch activity called Check In has been added in integraRental 28.0. This activity allows users to complete Pickup activities without having to enter the check in attributes and leave the check in process to be assigned to another user.



**Multiple Asset Transfer Ticket** – Rental Repair (Transfer) ticket types can now contain two or more rental assets when generated from the Create Transfer option of the Dispatch tab of the main menu, simplifying the transfer creation process.

Confirm

Which kind of Transfer do they want to create. Single asset transfer associated with a service ticket OR Multi asset transfer not associated with a service ticket.

Single Asset Transfer

Multi Asset Transfer

**Pasting Lat/Long Coordinates** – Pasting the latitude and longitude coordinates on the Shipping Info tab or on rentals, sales, and service tickets has been made easier. Users can choose to click the button to the right of the field to populate the coordinates recently copied to their clipboard, or manually paste the coordinates into the first (latitude) field and the software will automatically separate and apply the pasted data into correct fields.

Reservation 89285 Location: Litchfield

Start 10/24/2025 07:07 PM

End 10/25/2025 07:07 PM

Customer

Shipping Info

In Use At

Cust/ShipTo Attributes

Shipping Name

Job#

Address1

Address2

Lat/Long: 0 0

View Signature

Assign QuickBooks Project

**Create Quotes Easier** – When an asset isn't currently available, clicking on the empty green square in the summary view will display a message indicating that lack of availability and, as of the release of integraRental 28.0, will now include a "Create Quote" button to generate a quote for a future rental. A "Real Quote" option has also been added to the Action menu to expedite the quote creation process.

Error

This item is not available on the day selected

Create Quote

Ok

Minimum : 111.00, Hourly : 11.00, Half Day : 11.00, Full Day : 11.00, Weekly : 11.00, Monthly : 11.00

13	14	15	16	17
T	F	S	S	M
	1	1	1	1
4	4	4	4	4

Quick Quote

Quick Quote

Real Quote

Add Wait List

View Wait List

Service Tickets

Substitute Asset

Current Rates

Info Sheet

**Launch a New Reservation from Quick Quote Window** – Users can now launch into a new reservation directly from the Quick Quote window, reducing the steps, clicks, and time required to create a new reservation from that view.

Quick Quote

24" beach bike

Location: Litchfield (1)

Price Level: Retail Rate

Begin 10/24/2025 02:17 PM

End 01/01/0001 12:00 AM

Calculate

Rate Type	Quantity	Single Rate	Extension
Minimum	1	\$111.00	\$111.00
0	0	\$11.00	\$0.00
Half Day	0	\$11.00	\$0.00
Full Day	0	\$11.00	\$0.00
Weekly	0	\$111.00	\$0.00
Monthly	0	\$11.00	\$0.00

Asset Quantity: 1

Rental Amount \$111.00

Rental Total Amount \$111.00

Include ☒ Damage Waiver (12%) \$13.32

Include ☒ Taxes (4%) \$4.97

Include ☒ Deposit (0%) \$0.00

Total \$129.29

Lost Business

New Reservation

Done

**More Asset Data Makes Sales More Convenient** – The rental asset master and serialized asset search now display additional details, improving visibility on available for sale assets which are currently not on rent and have no upcoming reservations. This added visibility streamlines the sales process, saving time and improving customer service.

Items	Sale Item	Rates	Related Items	Related Sales Items	Substitute For	Attributes	Revenue/Cost	Sched Maint	Description	Images	Asset Docs	Wait List	Settings	History	Search Attribute
Search within Asset Item No. Search Show Active Only															
	Asset Item	RA #	RA Customer Name	RA Start Date	RA End Date	ST #	ST Customer	ST Start Date	Next Rental Start Date	Next Rental #	Next Rental Customer				
Edit	8664-C670								Mon Nov 03 2025 07:00:00 GMT-0600 (Central Standard Time)	1541018	THOMAS ROCKWELL				
Edit	8664-C763								Mon Nov 03 2025 07:00:00 GMT-0600 (Central Standard Time)	1541019	THOMAS ROCKWELL				
Edit	8664-M131					85542		06/01/2024 06:52:AM							
Edit	8664-M937					88941	CASH - 215	08/06/2024 08:30:AM							
Edit	8664-N903	1873203	VANDALAY INDUSTRIES	08/24/2024 08:00:AM	08/25/2024 08:00:AM										
Edit	8664-N905	1873863	BRADY CONSTRUCTION	08/24/2024 06:11:PM	11/29/2024 06:11:PM										

**Assign QuickBooks Desktop Jobs to Rentals** – integraRental users connected to QuickBooks Desktop accounting systems can now assign QuickBooks Jobs to rental agreements for increased billing accuracy.

Rental 82247

Location: Litchfield

Start 04/23/2025 09:42 PM

Override

End 05/02/2025 1

Customer

Shipping Info

In Use At

Cust/ShipTo Attributes

Shipping Name

Job#

Address1

Address2

Lat/Long: 0 0

View Signature

Assign Job

**Microsoft OAuth2 Email Protocol** – Email security just got stronger in integraRental 28.0. Support for Microsoft’s modern OAuth2 authentication keeps your Outlook and Microsoft 365 connections secure without storing passwords. This update aligns integraRental with Microsoft’s latest security standards, ensuring safe and reliable email communication.

**Location Filter Added to Pay Invoices List** – A Location filter has been added to the Pay Invoices tab under the Billing option of the main menu, enabling users to view invoices assigned to a specific location.

The screenshot shows the 'Pay Invoices' page. At the top, there's a breadcrumb trail: Home / Billing / Pay Invoices. Below this, there's a 'Location:' label followed by a dropdown menu currently showing 'CEDAR RAPIDS'. Underneath the dropdown is a table with two columns: 'Invoice' and 'Invoice Date'. The 'Invoice' column has a downward arrow icon.

**Control Add-On Fees by Location** – Add-On Fees can now be set up with alternative rates and requirements based on which business location the asset is provided by, enhancing flexibility and control over assets at individual rental locations.

Cash Drawer   Currencies   Ship To Tax Rate Defaults   GeoFences   Restricted Delivery Point   Terms Setup   Add On Fee				
Add On	Type	Related Service	Percent (%)	Rental Add-On Fee
2	Location	Asset Income - LFT-BM40-001	3.00 %	Never
3	Location	Test Service Mapping	4.00 %	Required

**Cash Drawer Closing Summary Detail Options** – Cash drawer closing summaries can now be printed with details grouped by payment method or by username. These new options make it easier to review and reconcile activity, whether one or multiple users share a cash drawer session.

Check								
Date/Time	Document#	Document Type	Invoice#	Customer Name	User	Paid Amount	PrePayment	Deposit Amount
10/21/2025 02:28 PM	1876313	Rental	720530	THOMAS ROCKWELL	tomr	\$383.74		
User		Sale/Refund	PrePayment	Deposit				
tomr		\$383.74	\$0.00	\$0.00				
<b>Totals for Check</b>		<b>\$383.74</b>	<b>\$0.00</b>	<b>\$0.00</b>				

Credit Card								
Date/Time	Document#	Document Type	Invoice#	Customer Name	User	Paid Amount	PrePayment	Deposit Amount
10/21/2025 02:31 PM	1876314	POSSale	720531	THOMAS ROCKWELL	tomr	\$211.99		
User		Sale/Refund	PrePayment	Deposit				
tomr		\$211.99	\$0.00	\$0.00				
<b>Totals for Credit Card</b>		<b>\$211.99</b>	<b>\$0.00</b>	<b>\$0.00</b>				

**Unassign Assets Permission Controls** – Permissions can now be set to control which users are allowed to unassign rental assets from an agreement. This added level of control helps maintain data accuracy, improves accountability, and ensures consistency across both web and mobile platforms.

Assets Search:

Cannot UnAssign Asset Items: ☐

**Multi Location**

Create/Manage Rental Agreements: ☒

Create/Manage POS Sales: ☒

Create/Manage Service Tickets: ☒

Take Payments (Cash, Check or Credit Card): ☒

Display and Change users location: ☒

**Automated Abandoned Cart Emails** – When a logged in customer begins a rental reservation request and adds an asset to their cart, but doesn't submit the order, eRental can now automatically send customizable, follow-up emails to those customers. After cart creation, reminder emails can be first sent 2 hours after, 24 hours after as a reminder, and 72 hours after as a final reminder. For users interested in this feature, contact your integraSoft support rep and have the app setting turned on.

Select Template: 24 hours Rental Complete Reminder

24 hours Rental Complete Reminder

24 hours Rental Complete Reminder

24 hours Reservation Start Reminder

Abandoned Cart Recapture 1 Available

Abandoned Cart Recapture 1a Not Available

Abandoned Cart Recapture 2 Available

Abandoned Cart Recapture 2a Not Available

Abandoned Cart Recapture 3 Available

Abandoned Cart Recapture 3a Not Available

**Warranty Indicator Added to Service Ticket List View** – A column has been added to the Service Ticket Search list view, indicating that the assigned equipment has a warranty in place and providing users with the means to sort, filter, and export warranty type service tickets.

Search for Service Tickets...

#ST

Search for...

All

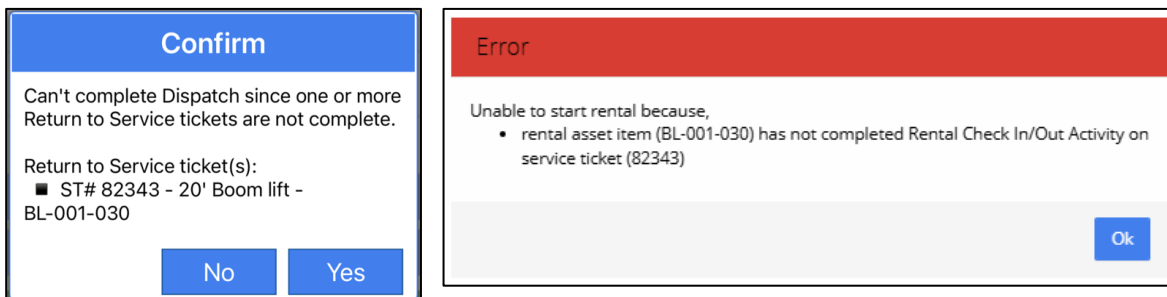
Service Tech

Select One

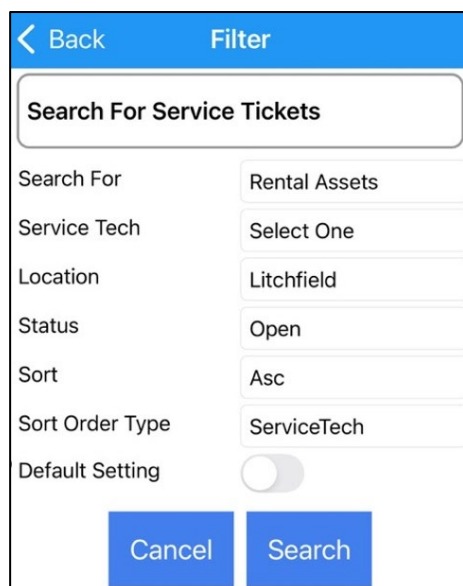
ST#...	Service Tech	Ser. Type	Related To	Equipment/Rental Asset	Description	SerialNo	Warranty
<a href="#">80519</a>	Unassigned	Rental Repair Internal	Internal Repair	LFT-19SE-001	19 FOOT SCISSOR LIFT ELECTRIC	LFT-19SE-001	<input checked="" type="checkbox"/>

**Changes to Tech Efficiency Report** – In previous versions of integraRental, only those labor lines that had a technician clock in would appear on the tech efficiency report. With the release of integraRental 28.0, manually added lines will also appear on the report, giving a more complete accounting of work performed.

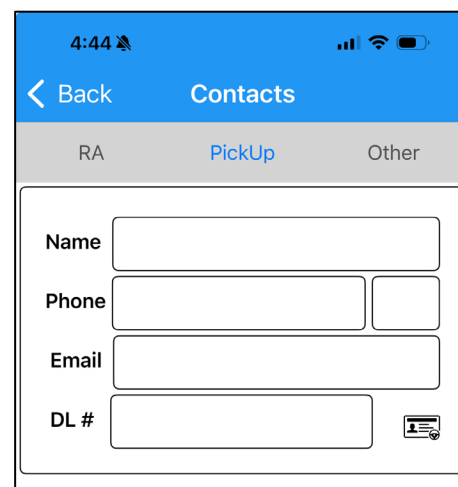
**Cannot Complete Prep Until Returned To Service** – Rental assets that have not gone through the Return To Service process will no longer allow users to complete the Prep activity for their next rental until the return to service ticket is completed. Users in both the web app and mobile app will be presented with a popup message advising of the ticket details, preventing activities from happening out of order.



**Edit Contacts in Mobile** – Users can now view and edit the Pickup and Other Contact information from the integraRental Mobile app (seen to the right), adding flexibility and convenience to the mobile app experience.



*New Filter & Sort Options for Mobile Service Tickets*

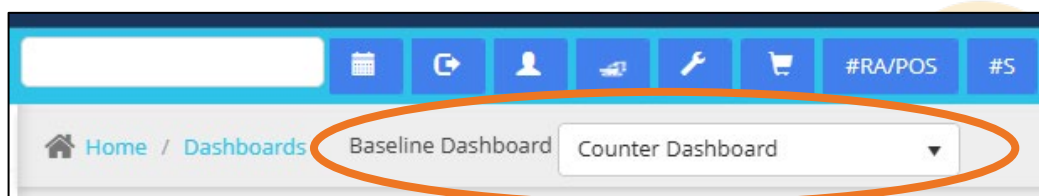


*Edit Contacts in Mobile*

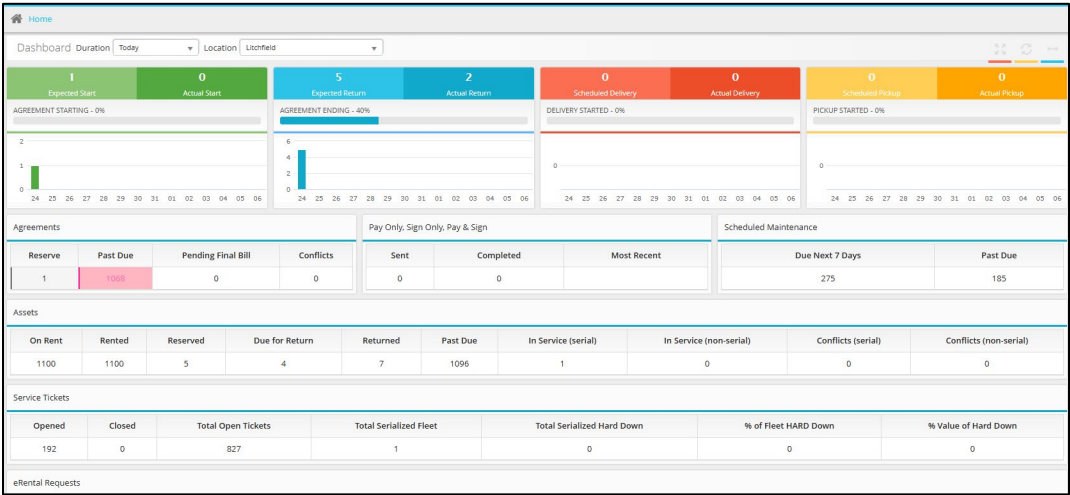
### **New Filter & Sort Options for Mobile Service Tickets –**

Mobile users can now filter service tickets by service tech (as seen to the left) and can adjust the sort order of the tickets, improving ease of use and visibility on high priority issues.

**Traverse Dashboards Quicker** – A new dropdown menu has been added to the top of all Dashboard views, enabling integraBI dashboard users to easily navigate to other dashboards. Contact the integraRental sales team for more information about integraBI – interactive dashboards that display vital business intelligence data that drives smarter business choices.



**Dashboard Click Navigation** – The integraRental home screen dashboard is receiving updates to its data and useability beginning in integraRental 28.0. Clicking different sections of the dashboard will navigate users to corresponding lists where that data can be viewed more in-depth. This new functionality will be expanded upon at a section-by-section pace as we continue to improve the user experience.



**PO Required Handling in Mobile** – The PO Required popup notification has been reworked in integraRental 28.0, enabling users to enter the appropriate PO number when prompted while using their mobile device and continue through their process.

← Agreement Detail - 89338

89338 - ABC Company, Inc.  
123 EAST GRAND AVENUE  
DES MOINES, AA 50309  
bradyh@integrasoft.com  
RA: Tom Rockwell  
10/30/2025 10:17 AM-11/01/2025 10:17 AM  
Notes  
Status: **Not Started**  
Line Items:  
20' Boom lift  
Asset#: BL-001-023, 10/30/2025 10:17 AM - 11/01/2025 10:17 AM  
Qty: 1.00 Price: \$858.00 Extension: \$858.00  
Beach Chair  
Asset#: BC-L001-004, 10/30/2025 10:17 AM - 11/01/2025 10:17 AM  
Qty: 1.00 Price: \$80.00 Extension: \$80.00  
Service: DAMAGE WAIVER  
Qty: 1.00 Price: \$112.56 Extension: \$112.56  
Service: Cleaning Service  
Qty: 1.00 Price: \$18.76 Extension: \$18.76  
Service Tech Clock In  
Add Pictures/Video  
New Photo Attach  
Driver on the Way Driver Arrived

Add Asset Item

Add Comment Line

Add Product

Add Service

Cancel

Edit Header

POS Billing

Start

PO Number is required for this customer.

123 EAST GRAND AVENUE  
DES MOINES, AA 50309  
bradyh@integrasoft.com  
RA: Tom Rockwell  
10/30/2025 10:17 AM-11/01/2025 10:17 AM  
Notes  
Status: **Not Started**  
Line Items:  
20' Boom lift  
Asset#: BL-001-023, 10/30/2025 10:17 AM - 11/01/2025 10:17 AM  
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Beach Chair  
Asset#: BC-L001-004, 10/30/2025 10:17 AM - 11/01/2025 10:17 AM  
Qty: 1.00 Price: \$80.00 Extension: \$80.00  
Service: DAMAGE WAIVER  
Qty: 1.00 Price: \$112.56 Extension: \$112.56  
Service: Cleaning Service  
Qty: 1.00 Price: \$18.76 Extension: \$18.76  
Service Tech Clock In  
Add Pictures/Video  
New Photo Attach  
Driver on the Way Driver Arrived

← Agreement Header-89338

Billing Mode: POS Billing Ahead-Actual, N/A  
Applied Tax Rate: AL-Madison-Huntsville  
PO Number: PO Number  
Taxable: ☐  
Decline Damage Waiver: ☐  

Add-On Fee	Decline
Cleaning Service	<input type="checkbox"/>
Asset Income - LFT-BM40-001	<input type="checkbox"/>
Test Service Mapping	<input type="checkbox"/>

Drivers License: 2222LKLL

Cancel Save

sales@integrasoft.com | 563-332-5030 | integrasoft.com

7

## ERP-Only Features

**Merge Customers from Rental** – The ability to merge two customers records together has been added, no longer requiring users to go into the ERP software to initiate such a change.

